



Data tables showing results for Merseyside Fire and Rescue by Working arrangements

Total respondents: 518 Response rate: 51%

Produced by People Insight in July 2016

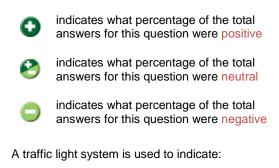


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Key to the information displayed in this report

Symbols:



- G areas of strength
- areas for development
- R areas of weakness
- where we are unable to comment due to lack of data or to maintain confidentiality of respondents



MFRA	Questions in the "Goal Clarity" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
:00		:00	000	:00	:00	:00	000
<b>G</b> 84% 12% 4%	1. I understand the priorities or Missions & Aims of MFRA	<b>6</b> 80% 15% 6%	<mark>6</mark> 95%3%1%	<mark>G</mark> 91% 9% 0%	<b>G</b> 76% 18% 6%	<b>G</b> 78% 16% 7%	G 90% 10% 0%
<b>G</b> 88% 9% 3%	2. I am clear about what I am expected to achieve in my job	<mark>G</mark> 90% 6% 4%	<mark>6</mark> 94% 5% 1%	<mark>G</mark> 91% 9% 0%	<b>G</b> 88% 6% 6%	<b>G</b> 80% 17% 2%	<mark>G</mark> 95% 5% 0%
<b>G</b> 84% 13% 3%	3. I understand how the work I do helps MFRA to achieve its Mission & Aims	<b>G</b> 83% 10% 7%	<b>G</b> 96% 3% 1%	<b>G</b> 91% 9% 0%	<b>G</b> 82% 18% 0%	<b>G</b> 73% 21% 6%	G 85% 15% 0%
<b>R</b> 52% 25% 22%	4. Senior Managers provide a clear vision of the overall direction of MFRA	<b>R</b> 52% 21% 27%	. 🔼 71% 17% 12%	<b>G</b> 91% 0% 9%	🔼 65% 18% 18%	5 <b>R</b> 30% 33% 37%	A 65% 33% 2%
<b>G</b> 77% 15% 8%	Section averages	<b>G</b> 76% 13% 11%	6 <mark>6</mark> 89% 7% 4%	<b>G</b> 91% 7% 2%	<b>G</b> 78% 15% 7%	A 65% 22% 13%	G 84% 16% 0%



MFR	A			Questions in the "Goal Clarity" section	(Wor	er not t king Igemei	,	
:	0	0	0		:	Ο	0	
G	84%	12%	4%	1. I understand the priorities or Missions & Aims of MFRA	A	68%	26%	6%
G	88%	9%	3%	2. I am clear about what I am expected to achieve in my job	G	78%	14%	8%
G	84%	13%	3%	3. I understand how the work I do helps MFRA to achieve its Mission & Aims	G	76%	18%	6%
R	52%	25%	22%	4. Senior Managers provide a clear vision of the overall direction of MFRA	R	30%	34%	36%
G	77%	15%	8%	Section averages	A	63%	23%	14%



MFRA	Questions in the "My Job" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
000		:00	:00	:00	:00	:00	:00
<b>6</b> 76% 14% 10%	1. I enjoy my work	<b>G</b> 79% 12% 9%	<mark>6</mark> 87% 11% 2%	<mark>᠖</mark> 82% 0% 18%	65% 24% 12%	62% 22% 16%	6 🜀 88% 7% 5%
A 61% 18% 22%	2. My job makes the best use of the skills and abilities that I have	A 71% 13% 16%	5 🜀 77% 14% 10%	A 64% 9% 27%	<b>R</b> 53% 24% 24%	6 <u> </u>	6 🜀 82% 13% 5%
<b>G</b> 73% 16% 10%	3. I get a sense of personal accomplishment from my work	<b>G</b> 79% 11% 10%	6 🜀 86% 14% 1%	<b>G</b> 73% 18% 9%	<b>G</b> 71% 18% 12%	59% 22% 20%	6 🜀 80% 15% 5%
<b>G</b> 72% 22% 5%	4. I feel that my work contributes to Safer Stronger Communities	<b>G</b> 78% 15% 8%	<b>G</b> 78% 21% 1%	<b>R</b> 45% 45% 9%	<b>G</b> 71% 24% 6%	A 59% 32% 9%	<b>G</b> 87% 13% 0%
A 58% 19% 22%	5. I feel supported in my role	A 62% 13% 25%	6 🜀 77% 15% 8%	<mark>6</mark> 82% 0% 18%	5 <b>R</b> 29% 41% 29%	a <u>R</u> 35% 26% 39%	6 🜀 80% 15% 5%
<b>R</b> 43% 25% 33%	6. I have a sense of good job security	<b>R</b> 54% 15% 31%	a <u>R</u> 34% 32% 35%	<b>R</b> 27% 9% 64%	59% 29% 12%	5 <u>R</u> 36% 21% 43%	62% 27% 12%
🦲 64% 19% 17%	Section averages	A 70% 13% 16%	6 🜀 73% 18% 9%	A 62% 14% 24%	58% 26% 16%	a <b>R</b> 48% 25% 28%	<b>G</b> 80% 15% 5%



MFRA	٩			Questions in the "My Job" section	(Wor	er not t king ngemer		
:	Ο	0	0		:	0	0	0
G	76%	14%	10%	1. I enjoy my work	A	64%	16%	20%
A	61%	18%	22%	2. My job makes the best use of the skills and abilities that I have	R	42%	20%	38%
G	73%	16%	10%	3. I get a sense of personal accomplishment from my work	A	60%	20%	20%
G	72%	22%	5%	4. I feel that my work contributes to Safer Stronger Communities	A	68%	22%	10%
A	58%	19%	22%	5. I feel supported in my role	R	36%	28%	36%
R	43%	25%	33%	6. I have a sense of good job security	R	38%	34%	28%
A	64%	19%	17%	Section averages	R	51%	23%	25%



MFRA	Questions in the "Employee Involvement" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
00		000	000	:00	00	00	00
🥂 67% 15% 18%	1. I am able to use my own initiative at work to do my job	A 72% 8% 20%	g <mark>G</mark> 92% 5% 3%	<mark>G</mark> 82% 9% 9%	R 47% 18% 35%	<b>R</b> 39% 25% 36%	6 🜀 73% 17% 10%
🥂 59% 22% 19%	2. I am encouraged to suggest new ideas for improvements	A 71% 10% 19%	6 🜀 76% 18% 6%	<mark>G</mark> 91% 0% 9%	<b>R</b> 53% 29% 18%	a <u>R</u> 33% 34% 33%	63% 28% 8%
<b>R</b> 58% 15% 28%	3. I am comfortable to speak up and constructively challenge how things are done	<b>R</b> 60% 9% 31%	G 77% 14% 8%	<b>G</b> 73% 9% 18%	<b>R</b> 41% 24% 35%	a <u>R</u> 41% 16% 43%	62% 23% 15%
<b>R</b> 41% 19% 41%	4. People communicate openly here regardless of position or level	R 46% 11% 43%	65% 14% 21%	<b>R</b> 45% 45% 9%	<b>R</b> 18% 35% 47%	5 <b>R</b> 19% 17% 64%	<b>R</b> 45% 35% 20%
<b>R</b> 56% 18% 26%	Section averages	A 62% 10% 28%	o 🜀 78% 13% 9%	G 73% 16% 11%	<b>R</b> 40% 26% 34%	5 <b>R</b> 33% 23% 44%	61% 26% 13%



MFR	A			Questions in the "Employee Involvement" section	(Wor	er not t king gemer		
:	0	0	0		:	0	0	
A	67%	15%	18%	1. I am able to use my own initiative at work to do my job	R	54%	26%	20%
A	59%	22%	19%	<ol><li>I am encouraged to suggest new ideas for improvements</li></ol>	R	46%	22%	32%
R	58%	15%	28%	3. I am comfortable to speak up and constructively challenge how things are done	R	36%	14%	50%
R	41%	19%	41%	4. People communicate openly here regardless of position or level	R	16%	18%	66%
R	56%	18%	26%	Section averages	R	38%	20%	42%



MFRA	Questions in the "Teamwork" section	Fixed	Hours	Flex	i-time		Part	time		LLA	२		wт	(224 (1	2/12)	249	5		
00		:	00	:	0 🕑	0	:	0	0	:	0	0	)	0	0		C	) 🕙	0
A 58% 21% 21%	1. Morale in my immediate team/watch/section is generally high	R	49% 20% 30%	A	68% 21%	11%	R	55%	18% 27%	R	41%	35% 249	6 <mark>R</mark>	49%	20% 32	% 🧧	839	% 15%	2%
<b>R</b> 40% 32% 27%	2. We are good at sharing ideas to make things work better	R	42% 35% 24%	A	58% 29%	14%	R	45%	18% 36%	R	41%	35% 249	6 R	26%	30% 43	%	409	% 47% <sup>,</sup>	13%
R 42% 25% 32%	3. Different parts of the service work well together	R	47% 22% 30%	A	58% 28%	14%	A	64%	27% 9%	R	29%	18% 539	6 R	27%	25% 48	%	379	% 35% 2	28%
<b>R</b> 47% 26% 27%	Section averages	R	46% 26% 28%	A	61% 26%	13%	R	55%	21% 24%	R	37%	29% 339	6 R	34%	25% 41	%	539	% 32% <sup>·</sup>	14%



MFRA	Questions in the "Teamwork" section	Prefer not to say (Working arrangements)
000		:00
88% 21% 21%	1. Morale in my immediate team/watch/section is generally high	R 48% 28% 24%
R 40% 32% 27%	2. We are good at sharing ideas to make things work better	<b>R</b> 22% 30% 48%
R 42% 25% 32%	3. Different parts of the service work well together	<b>R</b> 32% 18% 50%
<b>R</b> 47% 26% 27%	Section averages	<b>R</b> 34% 25% 41%



MFRA	Questions in the "Learning & Development" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
:00		:00	:00	:00	:00	:00	:00
<b>G</b> 72% 16% 12%	1. I have received the training and development I need to do my job well and safely	89% 16% 16%	6 🜀 80% 12% 8%	A 64% 18% 18%	<b>R</b> 53% 18% 29%	68% 19% 13%	6 88% 12% 0%
<b>R</b> 51% 26% 23%	2. I have the right opportunities to learn and grow at work	<b>R</b> 51% 25% 25%	6 🔼 68% 16% 16%	R 36% 18% 45%	<b>R</b> 41% 29% 29%	5 <b>R</b> 33% 36% 30%	68% 27% 5%
G 86% 10% 4%	3. I have the knowledge and skills I need to do my job well	6 84% 11% 4%	<b>G</b> 92% 6% 2%	<mark>G</mark> 91% 9% 0%	<b>G</b> 82% 12% 6%	<b>G</b> 80% 14% 6%	<b>G</b> 97% 3% 0%
<b>R</b> 48% 27% 25%	<ol> <li>My last Appraisal meeting was useful in helping me improve how I do my job and show where I'm performing well</li> </ol>	<b>R</b> 53% 26% 21%	63% 25% 12%	A 64% 9% 27%	<b>R</b> 41% 35% 24%	5 <b>R</b> 31% 30% 38%	<b>R</b> 52% 30% 18%
<b>G</b> 78% 13% 8%	5. I have good quality equipment to help me do my job	<b>G</b> 82% 10% 8%	<b>G</b> 75% 17% 8%	<b>G</b> 73% 27% 0%	<b>G</b> 88% 6% 6%	<b>G</b> 72% 17% 12%	<b>G</b> 92% 7% 2%
A 67% 18% 14%	Section averages	A 68% 18% 15%	6 🜀 75% 15% 9%	A 65% 16% 18%	61% 20% 19%	57% 23% 20%	6 🜀 79% 16% 5%



MFR	A			Questions in the "Learning & Development" section	Prefe (Wor arran			
:	0	0	0		:	0 (	2	0
G	72%	16%	12%	1. I have received the training and development I need to do my job well and safely	R	56% 2	2%	22%
R	51%	26%	23%	2. I have the right opportunities to learn and grow at work	R	32% 3	2%	36%
G	86%	10%	4%	<ol><li>I have the knowledge and skills I need to do my job well</li></ol>	A	68% 2	0%	12%
R	48%	27%	25%	4. My last Appraisal meeting was useful in helping me improve how I do my job and show where I'm performing well	R	36% 28	8%	36%
G	78%	13%	8%	<ol> <li>I have good quality equipment to help me do my job</li> </ol>	G	82% 6	6%	12%
A	67%	18%	14%	Section averages	R	55% 2	2%	24%



MFRA	Questions in the "Recognition & Reward" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
000		:00	000	000	:00	:00	00
R 53% 19% 27%	1. In the last week, I have received thanks or praise for doing good work	<b>R</b> 56% 19% 25%	A 64% 15% 21%	R 55% 9% 36%	R 24% 35% 41%	5 <b>R</b> 44% 18% 38%	A 57% 27% 17%
G 74% 15% 10%	2. I feel valued and recognised for the work that I do by my line manager	6 80% 12% 8%	<b>G</b> 73% 16% 10%	<mark>G</mark> 73% 9% 18%	59% 29% 12%	5 🜀 71% 20% 9%	<b>G</b> 87% 8% 5%
G 79% 15% 5%	3. I feel valued and recognised for the work that I do by other team members	<b>G</b> 81% 13% 6%	<b>G</b> 81% 14% 5%	<mark>G</mark> 91% 0% 9%	<b>R</b> 41% 53% 6%	6 81% 14% 5%	G 85% 12% 3%
R 37% 28% 34%	4. I feel valued and recognised for the work that I do by senior managers	<b>R</b> 43% 22% 35%	<b>R</b> 55% 27% 17%	A 64% 18% 18%	<b>R</b> 12% 53% 35%	5 <b>R</b> 16% 28% 57%	<b>R</b> 40% 40% 20%
<b>R</b> 52% 27% 21%	5. I receive feedback on my work	A 60% 25% 16%	A 59% 25% 16%	A 64% 27% 9%	R 18% 35% 47%	5 <b>R</b> 36% 30% 33%	A 62% 30% 8%
A 59% 21% 20%	Section averages	🔼 64% 18% 18%	A 66% 19% 14%	A 69% 13% 18%	<b>R</b> 31% 41% 28%	50% 22% 28%	66% 23% 11%



MFR	A		Questions in the "Recognition & Reward" section	(Wor	er not to king igemer		
:	0 🤞			:	0	0	
R	53% 19	% 27%	1. In the last week, I have received thanks or praise for doing good work	R	46%	26%	28%
G	74% 15	% 10%	2. I feel valued and recognised for the work that I do by my line manager	A	64%	12%	24%
G	79% 15	% 5%	3. I feel valued and recognised for the work that I do by other team members	A	68%	24%	8%
R	37% 28	% 34%	4. I feel valued and recognised for the work that I do by senior managers	R	28%	26%	46%
R	52% 27	% 21%	5. I receive feedback on my work	R	54%	22%	24%
A	59% 21	% 20%	Section averages	R	52%	22%	26%



MFRA	Questions in the "Management Effectiveness" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
00		:00	:00	00	:00	:00	:00
<b>G</b> 77% 15% 8%	1. My manager communicates regularly about issues that affect my work	<b>G</b> 78% 12% 10%	<b>G</b> 76% 14% 10%	<b>G</b> 82% 9% 9%	<b>G</b> 71% 29% 0%	<b>G</b> 75% 17% 7%	<b>G</b> 85% 13% 2%
<b>G</b> 77% 16% 7%	2. My manager makes time for me	<b>G</b> 81% 13% 6%	<b>G</b> 79% 12% 9%	<b>G</b> 73% 9% 18%	<b>G</b> 76% 24% 0%	<b>G</b> 74% 19% 7%	<b>G</b> 83% 15% 2%
6 82% 13% 5%	3. My manager treats people fairly and with respect	<b>G</b> 87% 9% 4%	<b>G</b> 82% 12% 6%	<b>G</b> 82% 9% 9%	<b>G</b> 88% 12% 0%	<b>G</b> 78% 16% 6%	<b>G</b> 92% 8% 0%
86% 23% 11%	4. My manager gives me regular feedback on how I am doing	🔼 70% 18% 12%	A 64% 26% 10%	<b>R</b> 55% 27% 18%	A 65% 29% 6%	A 66% 23% 11%	<b>G</b> 75% 17% 8%
<b>R</b> 31% 36% 33%	5. Senior managers do what they say they are going to do	<b>R</b> 36% 29% 35%	<b>R</b> 48% 33% 19%	<b>R</b> 36% 55% 9%	R 24% 47% 29%	5 <b>R</b> 14% 36% 50%	<b>R</b> 38% 45% 17%
<b>R</b> 45% 22% 33%	<ol><li>Employees at my level are able to communicate their concerns to higher management</li></ol>	<b>R</b> 55% 15% 30%	62% 23% 14%	<b>R</b> 45% 36% 18%	<b>R</b> 53% 24% 24%	5 <b>R</b> 28% 17% 54%	<b>R</b> 38% 38% 23%
<b>R</b> 24% 40% 36%	7. MFRA Members engage well with staff at MFRA	<b>R</b> 26% 42% 33%	<b>R</b> 30% 44% 26%	R 9% 64% 27%	R 29% 47% 24%	5 <u>R</u> 17% 36% 48%	<b>R</b> 33% 35% 32%
<b>R</b> 26% 33% 41%	8. I have confidence in the future of MFRA	<b>R</b> 24% 26% 51%	<b>R</b> 37% 41% 22%	R 27% 45% 27%	R 24% 47% 29%	5 <b>R</b> 16% 22% 62%	<b>R</b> 33% 45% 22%
<b>R</b> 54% 25% 22%	Section averages	<b>R</b> 57% 21% 23%	60% 26% 15%	<b>R</b> 51% 32% 17%	<b>R</b> 54% 32% 14%	a <b>R</b> 46% 23% 31%	60% 27% 13%



MFRA	4			Questions in the "Management Effectiveness" section	(Wor	er not to say king ngements)	,
:	0	0			:	0 🕑	
G	77%	15%	8%	1. My manager communicates regularly about issues that affect my work	G	74% 16%	5 10%
G	77%	16%	7%	2. My manager makes time for me	A	68% 26%	6%
G	82%	13%	5%	3. My manager treats people fairly and with respect	G	70% 24%	6%
A	66%	23%	11%	4. My manager gives me regular feedback on how I am doing	A	56% 32%	ն 12%
R	31%	36%	33%	5. Senior managers do what they say they are going to do	R	10% 42%	s 48%
R	45%	22%	33%	6. Employees at my level are able to communicate their concerns to higher management	R	22% 20%	58% 58%
R	24%	40%	36%	7. MFRA Members engage well with staff at MFRA	R	12% 38%	50% 50%
R	26%	33%	41%	8. I have confidence in the future of MFRA	R	14% 32%	s 54%
R	54%	25%	22%	Section averages	R	41% 29%	s 31%



MFRA	Questions in the "Culture & Values" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
:00		:00	:00	:00	:00	0000	:00
A 67% 13% 20%	1. Bullying, harassment and discrimination are not tolerated at MFRA	A 69% 10% 21%	5 🜀 79% 12% 9%	<mark>G</mark> 91% 9% 0%	A 59% 18% 24%	% <u>R</u> 57% 13% 30%	6 🜀 78% 13% 8%
<b>G</b> 75% 10% 15%	2. I do not feel I have been bullied, harassed or discriminated against in the last 12 months	<b>G</b> 78% 7% 16%	6 🜀 83% 8% 9%	<mark>G</mark> 91% 0% 9%	🔼 71% 0% 29%	% 🔼 64% 19% 17%	<b>G</b> 82% 8% 10%
<b>R</b> 45% 24% 31%	3. I feel able to make decisions without fear of being blamed if things go wrong	<b>R</b> 54% 19% 27%	66% 19% 15%	<b>R</b> 55% 18% 27%	<b>R</b> 35% 29% 35%	% <b>R</b> 20% 30% 50%	<b>R</b> 47% 23% 30%
A 62% 26% 12%	4. Generally we resolve any differences of opinion amicably	A 66% 19% 15%	5 🜀 75% 18% 7%	<mark>G</mark> 91% 9% 0%	A 59% 29% 12%	% <u>R</u> 43% 36% 21%	<b>G</b> 73% 23% 3%
<b>R</b> 42% 27% 31%	5. Merseyside Fire and Rescue Authority promotes a culture of openness and transparency	R 44% 29% 27%	62% 23% 15%	<b>R</b> 55% 27% 18%	<b>R</b> 47% 29% 24%	% <u>R</u> 21% 28% 51%	<b>R</b> 47% 33% 20%
<b>R</b> 42% 35% 24%	6. Merseyside Fire and Rescue Authority is a better place to work than it was 3 years ago	R 45% 27% 28%	5 <b>R</b> 33% 46% 21%	<b>R</b> 27% 64% 9%	<b>R</b> 35% 41% 24%	% <u>R</u> 36% 35% 29%	6 80% 15% 5%
<b>G</b> 77% 17% 6%	7. I have a good understanding of Merseyside Fire and Rescue Authority values	<b>G</b> 78% 13% 9%	<mark>6</mark> 89% 9% 2%	6 82% 18% 0%	<b>G</b> 82% 6% 12%	% 🔼 67% 22% 10%	<b>G</b> 78% 22% 0%
A 70% 14% 15%	8. I feel Merseyside Fire and Rescue Authority treats people fairly, regardless of ethnic background, gender (including transgender), religion, sexual orientation, disability, pregnancy or age	<b>G</b> 72% 15% 13%	5 🜀 81% 10% 9%	<mark>6</mark> 91%0%9%	<b>R</b> 53% 18% 29%	% <b>R</b> 54% 23% 23%	<b>G</b> 85% 8% 7%
R 43% 30% 27%	9. I feel valued	R 44% 26% 30%	64% 24% 12%	A 64% 18% 18%	<b>R</b> 18% 65% 18%	% <u>R</u> 23% 29% 48%	58% 33% 8%
<b>R</b> 57% 17% 26%	10. I am able to strike the right balance between my work and home life	<b>R</b> 53% 21% 26%	5 🜀 75% 14% 11%	<mark>G</mark> 91% 9% 0%	<b>R</b> 35% 29% 35%	% <u>R</u> 31% 20% 49%	<b>G</b> 88% 7% 5%
A 58% 21% 21%	Section averages	A 60% 19% 21%	5 🜀 71% 18% 11%	<b>G</b> 74% 17% 9%	<b>R</b> 49% 26% 24%	% <b>R</b> 42% 25% 33%	G 72% 19% 10%



MFR	A	Questions in the "Culture & Values" section	(Wor	er not to say rking ngements)	
:	00		:	00	D
A	67% 13% 2	% 1. Bullying, harassment and discrimination are not tolerated at MFRA	R	38% 22% 4	0%
G	75% 10% 1	% 2. I do not feel I have been bullied, harassed or discriminated against in the last 12 months	R	60% 8% 3	2%
R	45% 24% 3	% 3. I feel able to make decisions without fear of being blamed if things go wrong	R	28% 30% 42	2%
A	62% 26% 1	% 4. Generally we resolve any differences of opinion amicably	R	42% 42% 10	6%
R	42% 27% 3	5. Merseyside Fire and Rescue Authority promotes a culture of openness and transparency	R	22% 26% 5	2%
R	42% 35% 2	6. Merseyside Fire and Rescue Authority is a better place to work than it was 3 years ago	R	32% 34% 34	4%
G	77% 17% 6	7. I have a good understanding of Merseyside Fire and Rescue Authority values	A	66% 26% 8	8%
A	70% 14% 1	<ul> <li>8. I feel Merseyside Fire and Rescue Authority</li> <li>treats people fairly, regardless of ethnic background,</li> <li>gender (including transgender), religion, sexual</li> <li>orientation, disability, pregnancy or age</li> </ul>	A	60% 14% 20	6%
R	43% 30% 2	% 9. I feel valued	R	18% 46% 30	6%
R	57% 17% 2	$^{\rm \%}$ 10. I am able to strike the right balance between my work and home life	R	42% 20% 3	8%
A	58% 21% 2	% Section averages	R	41% 27% 3	2%



MFRA	Questions in the "Change Management" section	Fixe	d Hour	S		Flexi	-time			Part 1	time			LLAF	2			WT (	224 (12	2/12)		24s			
00		:	0	0	0	:	0	Ø	0	:	0	0	0	:	0	Ø	0	:	0	0	0	:	0	0	
<b>G</b> 88% 9% 4%	1. I understand the need for change at MFRA given the cuts faced by the Authority	G	87%	7%	7%	G	93%	5%	1%	G	100%	0%	0%	G	94%	6%	0%	G	80%	14%	6%	G	93%	7%	0%
A 66% 19% 15%	2. I am communicated with about change that affects me in good time	A	58%	19%	22%	G	77%	14%	8%	G	91%	9%	0%	A	65%	29%	6%	R	55%	25%	20%	G	85%	10%	5%
R 47% 28% 25%	3. Change here is well managed overall	R	42%	33%	26%	A	60%	25%	14%	G	73%	27%	0%	A	65%	6%	29%	R	27%	32%	41%	G	70%	25%	5%
A 60% 25% 15%	4. Change within my team is well managed	A	57%	27%	16%	A	68%	18%	14%	G	73%	18%	9%	A	59%	18%	24%	R	48%	33%	20%	G	80%	18% :	2%
R 34% 30% 36%	5. I feel that MFRA consider the impact on me and other people when making decisions	R	29%	30%	40%	R	51%	27%	21%	R	36%	55%	9%	R	47%	24%	29%	R	20%	22%	58%	R	37%	47% 1	7%
<b>R</b> 33% 36% 31%	6. A lot is done to help staff prepare for and cope with change	R	30%	31%	38%	R	47%	38%	15%	A	64%	27%	9%	R	35%	47%	18%	R	15%	33%	52%	R	40%	43% 1	7%
<b>R</b> 55% 24% 21%	Section averages	R	51%	25%	25%	A	66%	22%	12%	G	73%	23%	5%	A	61%	22%	18%	R	41%	26%	33%	A	68%	25%	8%



MFRA			Questions in the "Change Management" section	(Wor	Prefer not to say (Working arrangements)					
:	0	Ø			:	Ο	0	0		
G	88%	9%	4%	1. I understand the need for change at MFRA given the cuts faced by the Authority	G	82%	12%	6%		
A	66%	19%	15%	2. I am communicated with about change that affects me in good time	R	48%	24%	28%		
R	47%	28%	25%	3. Change here is well managed overall	R	28%	34%	38%		
A	60%	25%	15%	4. Change within my team is well managed	R	42%	34%	24%		
R	34%	30%	36%	5. I feel that MFRA consider the impact on me and other people when making decisions	R	18%	36%	46%		
R	33%	36%	31%	6. A lot is done to help staff prepare for and cope with change	R	24%	38%	38%		
R	55%	24%	21%	Section averages	R	40%	30%	30%		



MFRA	Questions in the "Overall" section	Fixed Hours	Flexi-time	Part time	LLAR	WT (224 (12/12)	24s
00		:00	000	:00	:00	:00	00
<b>G</b> 78% 15% 7%	1. I am proud to say I work for MFRA	6 80% 12% 8%	<mark>G</mark> 92% 7% 1%	G 82% 18% 0%	<b>G</b> 82% 12% 6%	A 59% 24% 17%	<b>G</b> 87% 13% 0%
<b>G</b> 73% 19% 8%	2. Working here makes me want to do the best I can	<b>G</b> 78% 16% 7%	G 88% 10% 2%	G 82% 18% 0%	A 65% 24% 12%	54% 32% 14%	<b>G</b> 90% 8% 2%
<b>R</b> 55% 20% 24%	3. If asked, I would recommend to friends and family that MFRA is a good place to work	A 61% 18% 21%	G 77% 15% 8%	<mark>G</mark> 82% 0% 18%	<b>R</b> 53% 24% 24%	a <u>R</u> 28% 26% 46%	A 62% 27% 12%
G 88% 9% 3%	4. I care about the future of MFRA	<b>G</b> 90% 6% 4%	<mark>G</mark> 95% 3% 2%	<mark>G</mark> 91% 9% 0%	<b>G</b> 88% 6% 6%	<b>G</b> 80% 16% 4%	<b>G</b> 90% 10% 0%
G 78% 12% 10%	5. I would still like to be working at MFRA in two years' time	<b>G</b> 78% 11% 11%	G 86% 10% 3%	G 82% 18% 0%	<b>G</b> 82% 6% 12%	67% 16% 17%	<b>G</b> 83% 7% 10%
<b>G</b> 74% 15% 11%	Section averages	<b>G</b> 77% 13% 10%	G 88% 9% 3%	G 84% 13% 4%	<b>G</b> 74% 14% 12%	58% 23% 19%	G 82% 13% 5%



MFRA	Questions in the "Overall" section	Prefer not to say (Working arrangements)
:00		:00
6 78% 15% 7%	1. I am proud to say I work for MFRA	🥂 66% 22% 12%
<b>G</b> 73% 19% 8%	2. Working here makes me want to do the best I can	<b>R</b> 54% 28% 18%
<b>R</b> 55% 20% 24%	3. If asked, I would recommend to friends and family that MFRA is a good place to work	R 40% 24% 36%
<b>G</b> 88% 9% 3%	4. I care about the future of MFRA	<b>G</b> 82% 12% 6%
<b>G</b> 78% 12% 10%	5. I would still like to be working at MFRA in two years' time	🔼 70% 18% 12%
<b>G</b> 74% 15% 11%	Section averages	🥂 62% 21% 17%



## Breakdown of Survey respondents for Merseyside Fire and Rescue

Working arrangements	Total
Fixed Hours	89
Flexi-time	146
Part time	11
Job Share	1
Alternative Shift Pattern	5
Compressed Hours	1
LLAR	17
WT (224 (12/12)	138
24s	60
Prefer not to say (Working arrangements)	50
Total	518