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Version	Date	Author	Reasons for Change
1.0	22/03/10	[REDACTED]	Policy Review
1.1	01/04/10	[REDACTED]	Additional review to align to SI0003
1.2	30/03/11	[REDACTED]	Policy Review
1.3	15/03/13	[REDACTED]	Policy Review
1.4	16/12/2013	[REDACTED]	Policy Review
1.5	27/03/2015	[REDACTED]	Policy Review
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1.7	12/03/2017	[REDACTED]	Policy Review
1.8	30/03/2018	[REDACTED]	Policy Review
1.9	05/04/2019	[REDACTED]	Policy review
1.10	28/02/2020	[REDACTED]	Policy Review
1.11	23/04/2021	[REDACTED]	Policy Review - inclusion of Resilience Direct
1.12	01/04/2022	[REDACTED]	Policy Review
1.13	13/03/2024	[REDACTED]	Policy Review
2.0	08/05/2026	[REDACTED]	Policy Review

**Equalities Impact Assessment:**

Initial	Full	Date	Reviewed by	Comments
	X		ED&I TEAM	LOCATED ON PORTAL

**Civil Contingencies Impact Assessment:**

Date	Reviewed by	Comments

**Related Documents:**

Doc. Type	Ref No.	Title	Location
SI	0001	Operational Information	MFRS Portal
SI	0672	SSRI System	MFRS Portal
SI	0832	SSRI Risk Based Strategy	MFRS Portal

**Distribution List:**

Name	Position	Department

**Sign-Off List:**

Name	Position

**Target Audience:**

All MFRS	Principal Officers	Senior Officers	Operational Crews	Fire Safety	Community Fire Safety	Support Staff
x						

**Ownership:**

FOI exemption required?	Yes		URL	
	No	x	Reason	

**Legislation:**

Title	Fire & Rescue Services Act 2004
	Civil Contingencies Act 2004
	Fire & Rescue National Framework Document for England 2018

**Contact:**

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Operational Planning & Policy Team		

## PREPOL03 Operational Information Policy

### 1. Policy Introduction and Background

It is the policy of Merseyside Fire and Rescue Authority (MFRA) to ensure that relevant operational information is identified, gathered, maintained, and made available to support the safe, effective, and informed resolution of operational incidents.

Merseyside Fire & Rescue Service (MFRS) recognises that accurate, current, and accessible operational information is critical to supporting operational decision-making, firefighter safety, interoperability, and the effective management of foreseeable risk.

This policy supports the Service's statutory responsibilities under the Fire and Rescue Services Act 2004 and the Civil Contingencies Act 2004 and aligns with National Operational Guidance (NOG) and national operational preparedness principles.

MFRS will adopt a risk-based approach to the identification, prioritisation, management, and dissemination of operational information to ensure that information relevant to operational response remains proportionate, current, and accessible to personnel who require it.

### 2. Policy Explanation

Sections 7, 8 and 9 of the Fire and Rescue Services Act 2004 place duties on Fire and Rescue Authorities to make arrangements for obtaining information required for firefighting, road traffic collision response, and other emergency response functions.

MFRS will ensure that operational information arrangements support safe and effective operational decision-making, enhance situational awareness and risk understanding, and support interoperability and information sharing with partner agencies. Arrangements will also ensure that operational personnel have access to relevant and reliable risk information that reflects foreseeable risks within the community and built environment.

Operational information will be gathered from a variety of sources, including inspections, operational activity, partner agencies, and other relevant intelligence sources. Information will be subject to appropriate review, maintenance, and assurance arrangements to ensure that it remains accurate, current, and proportionate to risk.

The Service will maintain structured arrangements for the management of operational risk information, including the identification, assessment, and communication of site-specific and risk-critical information where appropriate.

Operational information sharing arrangements will support operational preparedness, multi-agency coordination, interoperability, and cross-border operational activity, including mutual aid arrangements where required.

All operational information management activity will be undertaken in accordance with relevant legislation, information governance requirements, and Service policies relating to information management and security.

MFRS will ensure that operational information arrangements remain aligned to National Operational Guidance (NOG), organisational risk profiles, emerging operational threats, operational learning, and national operational learning and assurance processes.

### **3. Policy Implementation**

This policy will be implemented through established Service governance arrangements for the management, assurance, and dissemination of operational information.

MFRS will maintain risk-based operational information arrangements to support operational preparedness, operational decision-making, interoperability, and the effective management of foreseeable risk. This will include the maintenance of Site Specific Risk Information (SSRI), operational information sharing arrangements, and supporting operational procedures.

Governance and oversight of operational information will be delivered through established arrangements to ensure that operational information remains current, proportionate to risk, and aligned to organisational requirements, operational learning, and national guidance.

All Policies can be found on the [Website](#)