

What is the best thing about working for MFRA?

Comment
Helping the local community, and learning new skills.
The immense sense of pride and satisfaction you get from knowing you are there for people at their greatest time of need.
Ultimately it is the fact that I work for an organisation whose job it is to save lives.
I can say I work for MFRS
Doing a good service for the community
Helping people in their times of need.
I like that my work has an impact on the community. What we offer as MFRS is so much more than smoke alarms under the brand of MFRS we can help people receive the support that they need where they would have possibly not have got any other way
Helping people in my community and knowing I have made a positive difference.
Sense of accomplishment and community work
Making a positive difference within all aspects of mine and others lives.
The diverse nature of the role and leadership from the chief
Working for the best Fire and Rescue Service in the UK
ing part of the UK-ISAR /FRS-EMT
the ability as a manger to make my own decision's and be left alone to mange my watch as I see fit
A sense of being part of solutions and helping make things better through improving lives
The job provides a real opportunity to engage with the community and be a role model to younger people.
working with fantastic people and not knowing what incident you may attend to day or night.
Working with people who make you feel welcome and part of a team.
The opportunities and training I have received.
I feel that I make a positive difference to the Community of Merseyside.
job satisfaction, helping other people and making a genuine difference is priceless. being able to develop people and see them grow
Staff and being part of a hard working team.
Work life balance, station life and shift system.
Job security
Sense of family and job satisfaction.
every day is different
Working towards making the people and Firefighters of Merseyside safe.
Job security and the nature of the job itself

I love helping the communities across Merseyside and MFRA provides me with an opportunity to do that. My role gives me the opportunity to display my personal values and also represent MFRS values in the communities allowing me to develop my skills and experience whilst helping vulnerable people in the community.
Stability
The best thing about working for MFRS is that I feel that I can make a genuine difference to help others make their life safer and better
Excellent service to work for in comparison to my old service.
Working as part of a team, with a number of different individuals with different ideas. Work is good and I enjoy taking part in lots of different drills, learning new skills and learning about new equipment.
The people who work here.
Proud of helping our communities prosper and achieve
Serving the public of Merseyside
The People!!! I have really good working relationships within MFRS. From my colleagues, to my line manager and senior managers right up to the Chief. I feel like I have always been listened to and taken seriously and I will continue to be a positive influence within the Service and keep pushing forward with my aspirations. My personal values match perfectly with MFRA values and this makes me want to work here more than anywhere else.
Pride for working for MFRS and working with so many lovely people
The shift pattern suits my lifestyle and allows for a healthy work/life balance.
I feel that my Manager does everything they can to ensure that we are safe and have everything we need to perform our job to the best we can. The job that I do is very rewarding and makes me feel like I am contributing to the safety of our local communities. I really like the fact that not only in our own office, but as part of the wider team we support each other and offer to cover each others work as and when needed. I also appreciate flexi time for appointments.
The team work and the knowing were helping the community
I have worked for MFRS for many years and enjoy that my role provides me daily challenges and allows me to develop my knowledge and learning.
Commitment to excellence in all areas of the service.
Being part of a caring organisation, that puts the heart of the community in all that it does and feeling part of a big family.
The opportunity to help people. People often ask me why I like doing this job and I have come to realise as I have got older that it is this that is most rewarding. Unlike the other emergency services our attendance at an incident invariably improves the situation for the person in need.
Feeling proud that I work alongside people who care about their communities and who go to work every day to rescue others and save lives.
being part of an emergency service responding to a national emergency the like of which has not been seen since the Spanish 'flu epidemic during the previous century
The ability to feel like you can make a positive impact on the local community and the wider area in general, with like-minded, positive and driven people from a wide range of backgrounds and skills, all with a common goal in mind.

The crew
The people
the purpose and knowledge of helping the community
I think the Best thing for me about working for MFRA is how family friendly the service is they are always helpful to me when I have any issues regarding my child care and always offer ways to help if there is any problems. / This allows me to continue working and also doesn't impact on my family life.
The people I work alongside on station and on any given day knowing that I am going to work with the aim of helping people who need us regardless of circumstance with any problem brought to us and in any way they may need us to help
Knowing that you are providing help and assurance to the people of Merseyside, especially the vulnerable, delivered by a professional service.
The overall teamwork. This is an organisation that goes the extra step to help its staff and the public. If you have a problem we do all we can to change or fix the problem.
Seeing the value of the Service to the community and the high regard the Service is held in makes me very proud to be a Fire Fighter. Also the team spirit which has been highlighted during the pandemic makes coming to work a pleasure.
Making a positive, lasting difference to our community.
Coming onto station and interacting with a keen watch who want to carry out work and train.
I am currently seconded into MFRA from Tyne and Wear FRS as part of the national resilience team, I am really enjoying working with like minded passionate professionals. Whenever I attend MFRS HQ of TDA I am always made to feel welcome and part of the team.
I truly believe that what we do makes a difference.
Job satisfaction
The people.
job satisfaction.
The working conditions such as flexi and the ability to take leave at short notice can be essential when you have a family.
The people. I think the majority of people are friendly and it makes it a nice place to come and work.
Proud to be associated with a service that is so well respected and recognised by the public as a magnificent service. Great bunch of people to work with. Lots of support, particularly from my line manager and colleagues in my team. All other colleagues that I have met from other locations have been a pleasure to meet.
I enjoy my job and the variety of it. I feel supported and encouraged to become a better Firefighter.
Feeling that I am helping the community in a positive way and making a positive impact for the lives of people in our community.
Unpredictability of my job role and working 2,2,4 with hard working, conscientious and positive Watch teams.
A strong sense of community and support from all areas of the organisation
Working within the community / Team morale
Over the last few years peoples moral has greatly improved, I believe this is because employees feel their views and opinions are listened to.
Having the opportunity to help the community in times of need.

<p>For me personally I feel there is a strong bond between Fire fighters, which provides a lot of trust between team members, enabling us to achieve our joint goal safely, effectively and efficiently. / I am proud of the work carried out by Merseyside fire and rescue service in our communities. / being part of a big team.</p>
<p>I have worked for MFRS for 27 years and i believe this is the most important time in my whole career where we can make a positive difference to the communities we serve. My son has followed me into this career and hopefully soon my daughter will do the same, i believe this speaks volumes to how i regard the career and would not hesitate to recommend it to anyone who expresses an interest in joining MFRS</p>
<p>ability to progress and opportunities for development.</p>
<p>Knowing we're helping the public, job security, flexibility.</p>
<p>The opportunity that we have and take as an organisation to make a positive difference in our community. but also the support fellow colleagues give each other in the work place, both in development and confidence.</p>
<p>Sense of achievement and pride</p>
<p>People know about the organisation and I instantly feel proud to work here. People know you are contributing to doing a good job in the community. Added benefits such as Flexi, free parking etc.</p>
<p>Staff are friendly / good hours / interesting / good job opportunities</p>
<p>proud to represent a service that prides itself on being the best in the world and want to assist MFRA in doing so to protect and serve the people of Merseyside</p>
<p>Having the opportunity to actively get involved in equality, diversity and inclusion wider activities with other MFRS staff from different roles and teams. Knowing that there's an opportunity to try and make a positive difference for all staff.</p>
<p>Structure , values and a sense of belonging to this fantastic service .</p>
<p>How rewarding the job is at times.</p>
<p>Job security - knowing that I have a career for life should I work hard enough to keep it.</p>
<p>The best thing about working for MFRA has got to be the people we work with, of every level. / Proudly serving our communities and supporting our Firefighters. / Flexi leave</p>
<p>Job security / conditions of service .</p>
<p>Team ethic and</p>
<p>the team work and job satisfaction</p>
<p>The day to day job, the people and the feeling of achievement that my job makes a difference, regardless of whether its a HFSC or a house fire. The feeling that I have a career that I can challenge myself to fulfil my potential and keep me on my toes to keep learning and developing new skills throughout my career. / / Development and training within the organisation & the opportunity to keep learning and progressing.</p>
<p>Working with like minded people.</p>
<p>I am proud to be part of an organisation that is led by people who empower all staff. I love that the leaders are driving change to improve even when its difficult and even when when things are good. I am proud to belong to MFRS.</p>

Pride, satisfaction
The people who work here. We all have the same want of helping people no matter which department we work in.
The people I work with. The nature of my job.
The community aspect and everyone working together to achieve the best outcome. Being able to approach all teams. Being able to help make an impact in the community.
I think the new sense of teamwork which has evolved over the last couple of years has made my workplace a great place to be and hopefully as I progress I can add to this aspect in any new position I may be offered.
Continued learning and development
Working with my team. We rely on and support each other and ensure work is carried out to the highest standard.
' - Working within the community and seeing the direct impact you have at incidents within your local community / - I enjoy coming into work and working with a good bunch of people / - The variety in jobs I attend / - Good to see that there are more opportunity to progress / - the level of good quality equipment that is available
Helping my community and also helping MFRS team develop their leadership and management skills.
Being able to help people within my own community
I feel that everyone is pulling in the right direction. Whatever is going on, you know that you can count on your colleagues. We are one big team & family.
The people within the service all have a common goal which is aligned to the values that MFRS have.
The best thing about being part of the service is actively being able to make the community safer and stronger and being at the forefront of it all. Being able to positively change lives.
The dynamics of the job and the opportunities available.
The staff
The people, pride and job satisfaction when making a positive contribution to our local communities. /
Flexibility. The way I manage is my own choice and the parameters around which I work are set by myself. I'm not being micro managed but being treated as an adult
Serving the community.
The fact that I actually enjoy my job and feel like I'm doing something meaningful in life.
The best thing about working for MFRA is that you can enjoy your time at work with friendly colleagues and also save/ improve the lives of may other people in the community.
The National Resilience Assurance Team are a professional, motivated group of individuals who are very passionate about the work they deliver. I have worked within the team for the last 6 years and I feel lucky and proud to have been part of the team.
Good people who always try to go the extra mile to achieve a positive outcome.

Having the chief of MFRA actually know names of individuals is amazing. The sense of actually being valued is felt at all times. This is often talked about amongst myself and others who came here.
Teamwork , the environment I work in, the knowledge your actions can make a difference
Sense of pride and feeling you can make a difference in communities
The people I work with make it a pleasure to come to work.
Very people centred, I can have honest and open conversations with managers (line and senior) and not have to worry about saying the wrong thing. There are lots of opportunities here for people if they want them.
Being a role model and being in a position to have a positive impact on our communities and individual within it.
Being part of a community respected authority which goes above and beyond to make sure the community is safe.
Secure job where you can get the job done.
Can Do Attitude. When it matters we make things happen!
Being an integral part of the community
job satisfaction, being able to make a difference in a positive way.
Knowing I am helping make Merseyside a safer place to live and work.
Provides a platform for me to give back to my community. We remain a respected organisation from the eyes of the public and I feel I receive that feedback well. The job gives good work life balance which I believe is crucial to the health and wellbeing of all individuals.
Good conditions and look after their staff
I feel that it is an excellent organisation to work for. / I have received lots of support and encouragement from my Managers since starting my job this earlier this year.
Being able to learn new skills that can help me be competent with all staff being supportive of learning needs.
I feel we are like a family all looking out for each other, assisting on another when we can and trying to bring more and more especially disadvantaged people into our community so as we can keep them safe.
The people are positive and friendly, great environment to work in
From my short experience I believe MFRA promotes an inclusive work environment giving the opportunities for personal development/promotion.
The outcomes that we are able to deliver in our communities.
Working conditions and opportunity that the Service can offer for staff
Feeling valued and recognised as valued member of the team. / Very personal approach from all members of the service despite Rank structure
Job security and the ability to make a difference
Having worked in other organisations, I can say that MFRA has been the best employer I have worked for. Since joining in 2006, the culture has changed enormously and has become more inclusive and the workplace seems more positive with better collaboration between departments. / / Also the improvement in working condition and environment at SHQ/stations etc., with the potential of a new Training and Development Academy.

The people.
Job satisfaction.
Flexible working - great for work life balance. / Friendly supportive people. /
The public still trusts and respects us and believes in our independence and our wanting to do the right thing.
The opportunities that come with working for MFRS are good and I feel valued.
job security and the real desire of staff to simply do the best they can
The work we do as a team when we do it.
The care and compassion of the people - and the Service towards its staff, I feel it genuinely cares about me. / And as a result I genuinely care about it and the people we serve
To represent the communities I serve.
/ Job Satisfaction
Great place to work I am treated with respect and feel valued. I am working with a great team of professional people who I like and respect. My colleagues and manager are supportive and have encouraged me to take on new and challenging opportunities.
It makes me feel like I'm part of something good, that the work I and my team does has purpose and helps the Service in making the communities we serve safer. No two days are the same.
Job security. We all know at least one person who has suffered due to the effects of Covid on the working environment. Our job has always felt secure.
I Love working for MFRA , I am very proud to say I work for the organisation. / I have received compliments for the work I do , and that of our team from customers and management, we receive very good feedback and praise from everyone, also from external courses that train here at the TDA. / we as a team work very well together and its a pleasure coming into work every day. / I feel very supported in my role from my Line Manager, who is brilliant to work for and very approachable to talk to .
Knowing that what we do saves life's and keeps our communities safer. / Flexible working hours.
The contribution we can make to keeping people safe from the effects of fire and our standing in the community
I have always felt valued as an employee of MFRA, and that the Service communicates well with its employees, although in challenging times opinions may vary on the chosen approaches, I feel all decisions are made with the best interests of all.
helping the community
Good work life balance
I feel personally I can make a difference in this organisation and MFRS encourages me to do that. I am able to express my opinions freely and try to help improve our future vision. I feel valued and proud to be a member of MFRS and I feel that the SLT really care about me and my team. Its great to feel valued and see my team go home with a smile even though times have been so tough of late.
I am extremely proud and feel privileged to be a Firefighter within my community. I enjoy coming to work and enjoy each day. I would say the people I work with and serving the community is the best thing about working for MFRS.
teamwork

>Working conditions are excellent / >The feeling of friendliness and communication from colleagues across the service irrespective of rank or position / >Working Environment in which I work in /
best thing of MFRA is a making difference everyday to community that we serve. Working with detected and committed staff.
The job we do serving the public.
The ability to work close with likeminded people who are a second family. Responding to incidents, doing our utmost to save life and have a positive impact on our community.
The sense of pride that all staff have to do this job, which shows in the efforts produced on a daily basis.
Being part of something bigger than my immediate role - devoted to the public good.
Opportunities to move around the service and learn new things.
Being able to contribute to the safety of our communities and constantly improving how we deliver our services to improve peoples lives.
I feel my shift offers a good work/home balance, I enjoy working within my community, and I enjoy the role I am in.
The flexibility of the shift system allows a really good work-life balance. /
Feeling that you are doing some good for the people and the communities who need our help.
It is a positive and happy place to work. People are generally friendly and helpful plus they enjoy their work.
The team I work with
Interacting with communities and job satisfaction.
I enjoy the working relationship with all staff
Shift pattern, Pension, Maternity Leave, Annual Leave.
What we stand for- caring for people and making our communities safer. Value driven with outstanding people at all levels
Working within an organisation that not only responds to emergencies but is committed to improving the life outcomes for the local communities that we all live in. / On the surface the organisation appears to invest in their staff, however having only just joined the service I can not give provide a more in depth answer. / Personally, being afforded the opportunity to develop in MFRS and reach my potential is certainly a motivating factor.
The people.
Best Fire & Rescue Service in the Country
The people, the Team camaraderie, the feeling that you are doing your bit, doing the best job you can for something that matters.
Being part of a department that works consistently well as a team regardless of the way we sometimes feel about being undervalued.
Job security and serving the public
The crew. We support each other in our day to day work, training and development and have a strong bond which makes working an enjoyable experience.
My watch and the work itself.
Job satisfaction
Feeling part of a team and being appreciated and respected by members of the community

Working for a team that is lead by an Individual who genuinely cares about people and is approachable.
at this present time being part of something that is reliable,still there,doing what it does ,supporting people,protecting ,under the circumstances and taking all necessary steps to fulfil its role in extreme circumstances ,and what with the current economic climate it would be remiss not to mention no impact to personnels wages
The positive impact you feel you make to the community of Merseyside.
The Staff
Being part of a team and the camaraderie.
Flexibility in working and the supportiveness of management.
I have worked with other Fire Services through training and at incidents and they always have a high regard for MFRS
The best thing for me personally is the work life balance. It allows me to work to the best of my abilities and help the community but also allows me to enjoy my home life with my family.
The staff. Working with an eclectic mix of people makes the job enjoyable.
The watch which I lead and their enthusiasm when in work, Developing members of my team with career progress.
Community engagement.
Being able to support in making the people of Merseyside safer from fire.
Working with people that have become good friends and delivering a good service to the community when it matters operationally.
2-2-4 system
working in the community and meeting different people everyday. / No day is ever the same.
The feeling of pride when I am able to use my skills to really help members of the community. These are skills which I work hard on and have developed over years so to see the direct result of this development is extremely motivating.
You get to help people out of difficult situations on a regular basis.
The team work and unity at incidents
Positive working environment at our station.
N/A
Making a difference within the community is always the highlight.
I feel proud to be part of the team at M.F.R.S and have really appreciated development opportunities. My line manager is approachable and I can confide in them if I need to with a problem. Everyone is friendly and personally I enjoy our commitment to the community .
Helping members of the community and the friendships between colleagues throughout the service.
The people.
Being operational and on the front line, helping people in need.
The best thing about working for MFRA is the opportunities that are available no matter the role you have there is always a possibility to improve within your role or on a personal level.
The people and job satisfaction.
Providing an excellent end product
Feeling that you are working for an organisation which is making a real positive difference to the community and helping to save and improve people's lives.

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The team of support around you. Being able to go to work doing something you enjoy and are proud of.
Working in teams with good people.
Being part of the "team". Being there for the people of our communities in Merseyside, when more often than not those people are in their greatest time of need and rely on us to help them out of whatever situation they find themselves in.
The pride of wearing the uniform.
Job security especially during the pandemic
work life balance. / supporting making the community of Merseyside safe /
the people i work with and the team work,
Being able to make a positive contribution to the communities we serve
Getting to help the community the best we can.
MFRA is highly respected within the local community and we are fortunate enough to enjoy a great deal of job security and favourable conditions of service. Most evident during this current period, whereby I have felt very supported in these uncertain times by my employer. I always feel proud to say I work for the Fire service and think that everybody within the Fire Service pull together for themselves and their community.
Proud to be serving the people of Merseyside - overall good conditions.
The people
The watch culture. the way we support one another and care for one another on the watches.
The people and serving the community.
Supported and encouraged to think outside the box. Trust
The training opportunities/support and chances to develop
Working as a team and having the benefit of developing the new development firefighters we have.
The various types of caring people who are willing to help you out, no matter the circumstances are the best thing about MFRA. I have felt supported by my line manager and watch since I have joined.
Working within a good team with people that are very supportive and caring, especially during the pandemic. /
The possibility of working across different departments and the opportunities that one might get across the span of their career.
The department and my director
The best thing is helping the community by either making them safe and secure where they live or rescuing them in their greatest time of need. This is the time when you see the greatest compassion from our staff which is often forgotten about.
The best thing is being in a position to have a positive impact on the community I live in, and work in a job I can take pride in doing.
Helping people, my watch.
Service to the community
The people.
Sense of pride, companionship and security.
That when its a serious call we can make a difference.
The feeling of being proud to help people
Varied role. Training available.

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Knowing you are doing a job which helps to protect the people of Merseyside and that the public generally appreciate/like The Fire Service
Working Flexi / Wearing a uniform / Working for a recognised/well regarded organisation
Knowing the actions I take, have a positive impact on the communities we serve.
Paid leave and flexible working hours.
I feel privileged to serve and help the community; particularly those persons' who are vulnerable and disadvantaged. I have always strived to do my utmost to help those in need of support and reduce death and injuries from fire across Merseyside. For me, this has never just been a job.
job security shift system
Ability to make a positive difference to peoples lives, job security
Whilst I feel there is slight room for a more open and engaging culture I feel valued and happy with working within the service.
Flexibility of shifts
The people
Being part of a well-led, professional organisation where people do appear to be valued.
Shift system.
Interesting work and work that carries value and has a positive impact on the communities of merseyside etc.
Working for a well respected organisation which has a good reputation.
feel like im helping my community
Camaraderie
helping local community
Identity and relative job security
Feel valued as part of a team irrespective of rank or role
The broad spectrum of roles available to try.
The people
The people
Job satisfaction. I like working with people both operationally and training.
The feeling of your work having a positive impact on the community.
there are a lot of things that make it good to work for the service. Our people are great and the work carried out is really effective. I just feel there are too many ego's at times and this needs to change to improve management at all levels.
I personally feel anyone who works for any of the Emergency services can take a pride in their job, especially after 2020 and what it has brought and although the communities all seem grateful to all our Emergency services especially the NHS, most people do seem to have a soft spot and are extremely grateful for the work done by MFRA, which as we know is Outstanding.
The opportunity to have a positive impact on the community we serve.
Working with my team. / Occupational Health have been very important to me during the past two years.
My colleagues
its not the private sector so has marginally more job security.
2-2-4 shifts.
camaraderie
Feel safe within my job.

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I feel like I am actually making a difference with the work I carry out. The work itself challenges me to use skills that I never got to apply in previous jobs. I enjoy the presence of my colleagues and the working environment is generally quite pleasant.
A diverse, nice place to work. I feel proud to wear the uniform.
The organisation has a person centric feel to it and I am confident if I needed support they would help me.
Jon satisfaction, opportunity and work life balance
MFRA is a great organisation to work for, I'm very lucky to be working in such a position. Station work along with operational incidents is where I feel I get most from the job.
Community engagement that is carried out in all departments and the positive impact this has on our society and the future of the next generation.
Flexible working
Helping the community
General attitude has greatly improved in the last few years.
Helping to keep our communities safe
In my 18mths working for MFRA I have built up good working relations with the team and I have bonded well with other members of the organisation
career pathway / job security / working for a organisation which is greatly respected
I enjoy coming to work. There's always variety in the day and lots of different personalities to deal with. Days go quickly in a good way
not knowing what job we will turn out to next. the ever changing and dynamic jobs and constantly evolving shifts each day.
Knowing that I provide a service to members of the public.
a feeling of helping the community and the respect the community afford us for the job we do.
Being able to make a difference to the community we serve and protect.
Camaraderie with colleagues and most people wanting to do the best they can to make the organisation work more effectively and efficiently.
Lots of new people in organisation and diverse shift patterns
The best thing about working for MFRA is the team I work with and our direct manager. We have a great atmosphere and I believe that we're all dedicated to our projects.
MFRA have always supported its employees
The job we do to protect and help the public
Job security and sense of pride.
Leave, shift system and the people who I directly work with. May sound like a tongue in cheek response but it's true.
The people you interact with on a daily basis & the fact that you can make a difference in the community
The challenges and the people.
The people I work with are wonderful.
job security, impact we have on the communities we serve, job satisfaction
A sense of inclusion and belonging
The other people who work for MFRA; colleagues always have time each other.
serving the community

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The management is approachable and helpful. On my first day the CFO took time out of a very busy period with COVID 19 response to great me and speak to me. / / A senior officer has taken the time to become my mentor and has set me a development plan
Helping others, job security
feeling that I've made positive impact today on the community. That is very genuine answer. I mean it.
Working with the personnel in the organisation.
Respect received from the public of Merseyside
The opportunity to engage with the community in which I live.
The support from my team members is very encouraging. / Learning about all the different services the service provide.
I enjoy the variance of my role and also I do feel like I have job security, more so during these hard times.
My colleagues.
Teamwork and opportunities to experience different departments
The people, and knowing you are making a difference to the communities of Merseyside.
I enjoy my job role and working with the colleagues within my team.
There is a common commitment and sense of purpose across the majority of teams to achieve what needs to be done
The opportunity to have a positive impact on the lives of our community.
In my role I feel empowered
colleagues and occasional sense of achievement
I enjoy working at my station and my shift pattern
Flexi Time
Helping the public
nothing
People
A good organisation who is encouraging open discussion like this survey to air their views. MFRS on the whole is a secure place to work with experienced staff that have been here for many years.
Flexi
Passing on knowledge to those new to a role
I enjoy the operational role.
Still a rewarding and satisfying career
The people at station level who genuinely care about the standard of the service they deliver. The attitude and professionalism of the staff riding the fire appliances is first class and is the glue that holds this service together.
Being able to immerse in the partnership work, feeling like we can make a difference within the community and contribute to the wider organisational aims and objectives.
Flexible working hours - good caring employer
The lucrative pension scheme.
The FIREFIGHTERS I WORK WITH / YEAR IN YEAR OUT
The job is well respected in the community.
Teamwork and the people we work with.
saving lives
Helping members of the public.
The friends you make

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The operational aspect of the role is by far the best side of it; the teamwork, camaraderie and job satisfaction are second to none
The job itself, knowing that you are helping the community in their hour of need.
The people I work with .
The job itself, without all of the politics and different agendas within the service.
Making a difference to the communities of Merseyside.
Doing my actual job
watch camaraderie and feeling part of a team,who we can trust with our lives
.
I would make sure that ALL new recruits are posted to 224 stations straight from the training school so they can learn 'firemanship' from experienced FFs. Firemanship cannot be taught in a text book and is crucial for the development of all new FFs. Keeping new recruits away from 224 stations and recruited specifically for different shift systems has meant that firemanship is lost as so many FFs retire and their knowledge and experience not passed on. Keeping all new FFs on these (continued)
the best thing was the pension, this has been stolen from me. I understand that this is at a national level but it still effects how I feel about the job
pension, flexi-time
Flexi time and freedom
Colleagues
The best thing is knowing you are genuinely helping people in their time of need, knowing you have made a difference in their life to keep them safe.
Job satisfaction in feeling I make a contribution to keeping staff and public safe
0
Working to keep people safe
My immediate team i.e. my watch.
My team and other work colleagues, in the main, are friendly, so you feel good working with them. Flexible working also helps with work/life balance.
serving the community and improving people's lives.
The ability to challenge yourself every day to improve and change.
.
Colleagues.
The people, the teams, the type of work carried out, the camaraderie. / I dislike how non-operational support civilian support staff seem to be treated as lesser individuals compared to fire fighters. The next section doesn't allow enough characters to be able to list all my points
Job security
Job security.
The practicalities of being an operational fire fighter. Knowing we help the public. After an incident, when we are thanked and appreciated by the public.
friendship between fellow workers,
Job security
Flexi time
retiring
Each day I am hear I am one day closer to the finish line.

Merseyside Fire & Rescue Census 2020

report Survey closed: 14 December 2020

meeting the public
My manager and my team
Decent regular pay.
Job security
The great working relationship I have with my fellow team members
YOUR WAGES