

KIRKDALE COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	460	433
All Primary Fires	111	124
Accidental Dwelling Fires (ADFs)	45	45
Deliberate Vehicle Fires	11	32
All Secondary Fires	349	309
Anti-social Behaviour Fire (ASBs)	245	216
AFA's in Non Domestic Premises	15	16
% ADF No Smoke Alarm	34.1%	Lower
Alert to Mobile	92.5%	95%

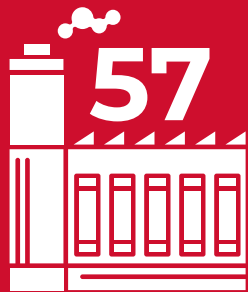
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	57
Home Fire Safety Checks	1524
Hydrant Surveys	82
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
45,357
people live in our
station area



1,224

Home Fire
Safety Checks

Excellent Operational Preparedness

We will:

- Plan, prepare and exercise against identified risks within the station area. Particular attention will be paid to The Port of Liverpool.
- Attend and assess premises to gather SSRI information to inform our response and identify risks
- Manage the availability of water supplies through hydrant inspection and open water identification and pre-planning.
- Attend all core & risk critical training at the Training and Development Academy
- Complete all allocated e learning and attain the required standard
- Undertake Safe Person Assessments ensuring that the required standard is met and recorded accordingly
- identify and familiarise all staff with high rise premises in the station area, including any guidance, notes or information received from Protection department.

Excellent Operational Response

We will:

- Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role.
- Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner
- Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area
- Develop and Maintain competencies as a Mass Decon and HAZMAT Centre of Excellence station through regular pre-planned training and validation exercises
- Assure high standards of PPE, adherence to procedures and safe working at operational incidents
- Ensure standards of driving and emergency response are maintained and developed through coaching and exposure
- Ensure response times are effectively met.

Excellent Prevention & Protection

We will:

- Attend & complete all required Prevention activities to reduce risk and protect vulnerable members of the community
- Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day
- Respond to and protect those affected by hate or race crime through care, advice and equipment
- Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the majority student/professional demographic
- Continue to reduce and prevent waste fires through reporting and control
- Offer fire safety advice to local business through Simple Operational Fire Safety Audits
- Identify and reduce resource demands such as unwanted alarm signals through advice and joint working
- Continue to support Youth Engagement activity and foster good working relationships with the team
- In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

We will:

- Actively monitor and manage personnel wellbeing taking in to account external factors, for example, COVID-19
- Ensure the continuity of a thriving, positive and equal culture where all are treated with respect, dignity and care
- Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification
- Ensure dedicated, quality training to Junior Officers to allow full potential to be realised
- Conduct appraisals in a timely fashion with specific individual or organisational objectives set within realistic timeframes
- Identify and support future talent
- Engage with the diverse, multi-cultural local community to promote Fire Safety messages and cohesion
- Aim to minimise absence and promote a healthy lifestyle amongst personnel.

Our Vision is to be the best Fire & Rescue Service in the UK.
One team, putting its communities first.



MERSEYSIDE
FIRE & RESCUE
SERVICE

LIVERPOOL CITY COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	204	299
All Primary Fires	61	88
Accidental Dwelling Fires (ADFs)	19	21
Deliberate Vehicle Fires	8	15
All Secondary Fires	143	211
Anti-social Behaviour Fire (ASBs)	80	91
AFA's in Non Domestic Premises	88	134
% ADF No Smoke Alarm	5.3%	Lower
Alert to Mobile	93.7%	95%

Outcome targets are based on 5yrs data

OUTPUTS

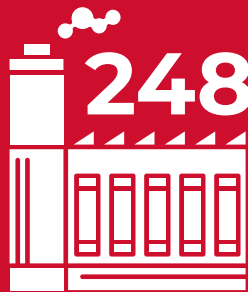
are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	248
Home Fire Safety Checks	810
Hydrant Surveys	71
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

248
810
71
48
24
96
2



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 40,291 people live in our station area



810

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Attend and assess premises to gather SSRI information to inform our response and identify risks
 - Continue to effectively provide immediate and retained cover aligned to the Hybrid crewing system
 - Work in conjunction with Liverpool Protection when reporting or resolving local risk issues
 - Monitor and utilise information from the outcomes of the Grenfell enquiry in accordance with Service procedures
 - Continue to assess and monitor bespoke local developments such as the new Liverpool Royal Hospital, student accommodation and shopping complexes
 - Respond effectively across the City Centre area through familiarisation, topography and traffic surveys in a continually evolving cityscape
 - Maintain high standards of appliance care including cleaning, equipment tests and fault reporting
 - Ensure completion of all hydrant surveys.

Excellent Operational Response

- We will:
- Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role
 - Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner
 - Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area
 - Continue to develop specialist skills in Detection, Identification and Monitoring (DIM) and Marauding Terrorist Attack (MTA) response including work with Merseyside Police and specialist responders within the Search and Rescue Team
 - Assure high standards of PPE, adherence to procedures and safe working at operational incidents
 - Ensure standards of driving and emergency response are maintained and developed through coaching and exposure
 - Ensure response times are effectively met.

Excellent Prevention & Protection

- We will:
- Attend & complete all required Prevention activities to reduce risk and protect vulnerable members of the community
 - Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day
 - Respond to and protect those affected by hate or race crime through care, advice and equipment
 - Continue to advise on how to prevent fire within the growing student population through HFSCs and joint working with partners in Higher Education and building developments
 - Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the majority student/professional demographic
 - Continue to reduce and prevent waste fires through reporting and control
 - Offer fire safety advice to local business through Simple Operational Fire Safety Audits
 - Identify and reduce resource demands such as unwanted alarm signals through advice and joint working
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Actively monitor and manage personnel wellbeing taking in to account external factors, for example, COVID
 - Continue to welcome developing Firefighters and Junior Officers into the Hybrid crewing system
 - Ensure the continuity of a thriving, positive and equal culture where all are treated with respect, dignity and care
 - Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification
 - Ensure dedicated, quality training to Junior Officers to allow full potential to be realised
 - Conduct appraisals in a timely fashion with specific individual or organisational objectives set within realistic timeframes
 - Identify and support future talent
 - Engage with the diverse, multi-cultural local community to promote Fire Safety messages and cohesion
 - Aim to minimise absence and promote a healthy lifestyle amongst personnel.

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One team, putting its communities first.

KENSINGTON COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	251	341
All Primary Fires	78	131
Accidental Dwelling Fires (ADFs)	40	49
Deliberate Vehicle Fires	8	36
All Secondary Fires	173	210
Anti-social Behaviour Fire (ASBs)	110	152
AFA's in Non Domestic Premises	36	39
% ADF No Smoke Alarm	5%	Lower
Alert to Mobile	98%	95%

Outcome targets are based on 5yrs data

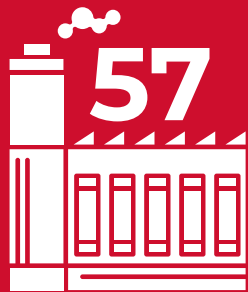
OUTPUTS

are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	57
Home Fire Safety Checks	1953
Hydrant Surveys	72
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 57,638 people live in our station area



1,953

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all programmed core skills courses at the Training & Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills
 - Undertake a minimum of two realistic off station training scenarios
 - Build knowledge and understanding of high rise premises, tactics for dealing with fires in high rise buildings and undertake regular familiarisation visits and training exercises
 - Maintain knowledge and awareness of new risks within Kensington and the city, notably the new Royal Liverpool Hospital, undertake joint inspections with Station 11 where appropriate. Seek additional information and input from local Prevention Team
 - Maintain an excellent standard of readiness, cleanliness of the appliance, equipment and standards of dress
 - Ensure all hydrant and Emergency Water Supply inspections are completed.

Excellent Operational Response

- We will:
- Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents
 - Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met
 - Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents
 - Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure
 - Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises. Promote and engage with the new Hot Debrief process
 - Maintain competencies, knowledge and skills of Mass Decontamination Unit and associated mass decontamination procedures through regular training and exercising.

Excellent Prevention & Protection

- We will:
- Continue to use targeted data to engage, inform, educate and make-safe those most vulnerable from fire. Ensure understanding & promote safeguarding of vulnerable persons and those with protected characteristics
 - Use intelligence led information to target areas of ADFs and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties
 - Effectively engage with children and young people, creating strong bonds with schools, MFRS Youth Engagement and Prince's Trust
 - Identify community groups eligible for Community Impact Fund
 - Continue to deliver seasonal campaigns, such as Older Persons Week, Winter Warm & Bonfire Period
 - Respond to and implement outcomes from MFRS & Grenfell High Rise reviews
 - Complete allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training

Excellent People

- We will:
- Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate
 - Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels
 - Develop our people via continued engagement to deliver a professional service which has a positive impact on our communities and workplace
 - Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station
 - Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future
 - Review performance and identify future development needs through the appraisal system
 - Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

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SPEKE/GARSTON COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	309	313
All Primary Fires	100	109
Accidental Dwelling Fires (ADFs)	43	33
Deliberate Vehicle Fires	19	38
All Secondary Fires	209	204
Anti-social Behaviour Fire (ASBs)	163	161
AFA's in Non Domestic Premises	6	8
% ADF No Smoke Alarm	25.6%	Lower
Alert to Mobile	96%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	120
Home Fire Safety Checks	1524
Hydrant Surveys	73
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



120

Site Specific Risk Inspections



Approximately 55,203 people live in our station area



1,524 Home Fire Safety Checks

96

Simple Operational Fire Safety Assessments

Excellent Operational Preparedness

- We will:
- Carry out Site Specific Risk information visits/ revisits as required ensuring key risk information is as accurate and up to date as possible. Continue with SOFSA visits to identify risks in our area
 - Complete allocated Hydrant inspections within the station area, reporting any faults or flow issues
 - Maintain key skills, core competencies and utilise the annual training planner to ensure Operational preparedness. Continue to maintain professional development utilising all available resources
 - Plan and carry out training events at local risk venues including residential High Rise properties and familiarise ourselves with local public risks including shopping centres, factories and processing plants to allow us to test and maintain operational effectiveness
 - Take advantage of our location by building on our relationships with representatives from risks in our area, (for example, Jaguar Land Rover/Liverpool JLA), and to arrange joint-training exercises.

Excellent Operational Response

- We will:
- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
 - Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near-misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards
 - Maintain operational appliances and equipment to the highest standards for effectiveness and availability
 - Undertake regular on-station training in line with the Operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.

Excellent Prevention & Protection

- We will:
- Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSCs
 - Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation
 - Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness
 - Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk
 - Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Continue to observe Government guidance to keep ourselves, our families and members of the public safe from the risk of Covid-19 as far as practically possible
 - Support our staff who have been affected directly or indirectly by the pandemic
 - To invest in our workforce and encourage continued professional development
 - Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels
 - Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education
 - Support and promote the presence of charity/ food bank collection points on our station and to do the best we can for the most vulnerable in our community.

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One team, putting its communities first.

TOXTETH COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	339	429
All Primary Fires	118	145
Accidental Dwelling Fires (ADFs)	54	55
Deliberate Vehicle Fires	23	44
All Secondary Fires	221	284
Anti-social Behaviour Fire (ASBs)	175	220
AFA's in Non Domestic Premises	23	24
% ADF No Smoke Alarm	14.8%	Lower
Alert to Mobile	93.9%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	100
Home Fire Safety Checks	1341
Hydrant Surveys	98
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately
94,785
people live in our station area



1,341
Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Complete allocated Site Specific Risk Information inspections prioritised on risk category and due date
 - Manage availability of all water supplies through hydrant inspections and open water source identification
 - Maintain all competencies by attending all TDA Core risk critical training
 - Arrange and complete 2 off site exercises, at known risks within the station area. (M and S Arena, River , Central Mosque)
 - Complete 100 percent of all allocated SPA and Learnpro packages.
 - Strengthen links with the highest risk stakeholders within the station area (M and S Arena, Convention Centre, River MFI Coastguard and RNLI).

Excellent Operational Response

- We will:
- Complete daily training in line with the station training planner
 - Maintain core skills through 100% completion of Safe Person Assessments
 - Attain a minimum performance of 85% during monthly audits
 - Maintain 95% against performance indicator DR23 Alert to mobile in 1.9 mins and TR08 attendance to life risk incidents within 10 mins
 - Promote a positive health and safety culture to reduce fire fighter injuries and damage to MFRS Assets. Increased vigilance and completion of near miss reports where appropriate
 - Ensure the correct use, maintenance and recording of Personal Protective Equipment.

Excellent Prevention & Protection

- We will:
- Link in with the Arson Reduction Team to support intelligence led activities
 - Carry out reassurance campaigns in the residential high rise blocks within ours and neighbouring station areas
 - Increase the percentage of visits to vulnerable persons and over 65s using the status reports during HFSC planning
 - Link in with youth engagement within the community and the Princes Trust
 - Strengthen links within the community to familiarise the crews with the diverse needs of the population and share links with service providers
 - Carry out reassurance campaigns in residential high rise blocks in and around the station area, prioritising blocks of 8 floors or more
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Support our staff who have been affected directly or indirectly by the ongoing pandemic
 - Identify and support Firefighters and Watch Managers who wish to develop and seek promotion
 - Set appraisal objectives that will ensure the aims of the Station Plans are achieved
 - Complete appraisals within the specified timescales
 - Identify and support Development Firefighters in the completion of their NVQ/Apprenticeships through mentoring
 - Manage absence levels in line with Service Policy
 - Support positive action by delivering taster days for potential new fire fighters
 - Support and develop new drivers on station
 - Maintain fitness levels through shift related physical training activities.

Our Vision is to be the best Fire & Rescue Service in the UK.
One team, putting its communities first.

OLD SWAN COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	321	400
All Primary Fires	116	146
Accidental Dwelling Fires (ADFs)	55	58
Deliberate Vehicle Fires	21	41
All Secondary Fires	205	254
Anti-social Behaviour Fire (ASBs)	160	197
AFA's in Non Domestic Premises	31	30
% ADF No Smoke Alarm	29.1%	Lower
Alert to Mobile	95.5%	95%

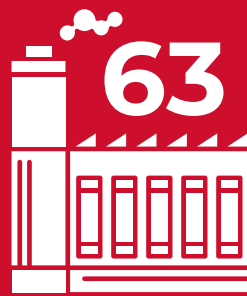
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	63
Home Fire Safety Checks	2019
Hydrant Surveys	93
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
94,580
people live in our
station area



2,019
Home Fire
Safety Checks

Excellent Operational Preparedness

- We will:
- Carry out Site Specific Risk information visits/ revisits as required ensuring key risk information is as accurate and up to date as possible. Continue with SOFSA visits to identify risks in our area
 - Complete allocated Hydrant inspections within the station area, reporting any faults or flow issues to ensure operational readiness
 - Maintain key skills, core competencies and utilise the annual training planner to ensure Operational preparedness. Continue to maintain professional development utilising all available resources
 - Plan and carry out training events at local risk venues including residential High Rise properties and familiarise ourselves with local public risks including shopping centres, factories and processing plants to allow us to test and maintain operational effectiveness.

Excellent Operational Response

- We will:
- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
 - Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near-misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards
 - Maintain operational appliances and equipment to the highest standards for effectiveness and availability
 - Undertake regular on-station and off-station training in line with the Operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.

Excellent Prevention & Protection

- We will:
- Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSCs
 - Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation
 - Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness
 - Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk
 - Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Continue to observe Government guidance to keep ourselves, our families and members of the public safe from the risk of Covid-19 as far as practically possible
 - Support our staff who have been affected directly or indirectly by the pandemic
 - To invest in our workforce and encourage continued professional development
 - Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels
 - Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education
 - Support and promote the presence of charity/ food bank collection points on our station and to do the best we can for the most vulnerable in our community.

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One team, putting its communities first.

BELLE VALE COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	157	164
All Primary Fires	42	62
Accidental Dwelling Fires (ADFs)	29	28
Deliberate Vehicle Fires	0	15
All Secondary Fires	115	102
Anti-social Behaviour Fire (ASBs)	102	85
AFA's in Non Domestic Premises	12	12
% ADF No Smoke Alarm	6.9%	Lower
Alert to Mobile	95.2%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	34
Home Fire Safety Checks	2178
Hydrant Surveys	54
Waste & Fly Tipping	24
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:



34

Site Specific Risk Inspections



Approximately 49,664 people live in our station area



96 Simple Operational Fire Safety Assessments



2,178 Home Fire Safety Checks

Excellent Operational Preparedness

We will:

- Carry out Site Specific Risk information visits/ revisits as required ensuring key risk information is as accurate and up to date as possible. Continue with SOFSA visits to identify risks in our area
- Complete allocated Hydrant inspections within the station area, reporting any faults or flow issues
- Maintain key skills, core competencies and utilise the annual training planner to ensure Operational preparedness. Continue to maintain professional development utilising all available resources
- Plan and carry out training events at local risk venues including residential High Rise properties and familiarise ourselves with local public risks including shopping centres, factories and processing plants to allow us to test and maintain operational effectiveness
- Host, maintain and train with National Resilience assets including the High Volume Pump (HVP) in conjunction with support stations to maintain effectiveness, and provide familiarisation training to colleagues on other stations.

Excellent Operational Response

We will:

- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
- Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near-misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards
- Maintain operational appliances and equipment to the highest standards for effectiveness and availability. Carry out practical exercises with the HVP to enhance and promote its capability service wide
- Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Excellent Prevention & Protection

We will:

- Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSCs
- Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation
- Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness
- Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk
- Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises & encourage staff to become familiar with risks in their station area
- In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

We will:

- Continue to observe Government guidance to keep ourselves, our families and members of the public safe from the risk of Covid-19 as far as practically possible
- Support our staff who have been affected directly or indirectly by the pandemic
- To invest in our workforce and encourage continued professional development
- Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels
- Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education
- Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building
- Promote the presence of charity/food bank collection points on our station.

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One team, putting its communities first.

Aintree Community Fire Station

Community Risk Management Plan 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	256	310
All Primary Fires	77	128
Accidental Dwelling Fires (ADFs)	31	28
Deliberate Vehicle Fires	16	33
All Secondary Fires	179	182
Anti-social Behaviour Fire (ASBs)	126	121
AFA's in Non Domestic Premises	56	70
% ADF No Smoke Alarm	32.3%	Lower
Alert to Mobile	98.2%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	66
Home Fire Safety Checks	2178
Hydrant Surveys	48
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

66
2178
48
24
24
96
2



66

Site Specific Risk Inspections



Approximately 45,152 people live in our station area

96

Simple Operational Fire Safety Assessments



2,178

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Attend and assess premises to gather SSRI information to inform our response and identify risks
 - Continue to effectively provide immediate and retained cover aligned to the DCWTR crewing system
 - Ensure maintenance of skills against national standards in mass decontamination support and accurate working knowledge of the mass decontamination unit (MDU)
 - Provide detailed feedback on pilot equipment as a designated research and development station
 - Continue to assess and monitor high risk local developments such as the renovation of University Hospital Aintree, and HMP Liverpool
 - Maintain high standards of appliance care including cleaning, equipment tests and fault reporting
 - Appraise accurate details of access points to the extensive water system including sections of the Leeds-Liverpool canal
 - Ensure completion of all hydrant surveys.

Excellent Operational Response

- We will:
- Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role
 - Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner
 - Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area
 - Assure high standards of PPE, adherence to procedures and safe working at operational incidents
 - Ensure standards of driving and emergency response are maintained and developed through coaching and exposure
 - Maintain and develop equipment to suit the changing requirements of first line response in conjunction with Operational Equipment
 - Conduct familiarisation inspections with local risk sites to ensure the maximum efficiency of response
 - Ensure response times are effectively met.

Excellent Prevention & Protection

- We will:
- Attend & complete all required Prevention activities to reduce risk and protect vulnerable members of the community
 - Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day
 - Work with local partners & the community to reduce ASB, hate crime and arson
 - Continue to advise on how to prevent fire within the elderly population & the broader demographic through HFSCs and joint working with partners in NHS and local primary care trusts
 - Seek to educate local primary and secondary school children around Fire Safety, Road Safety and Water Safety to reduce harm or injury through school visits
 - Continue to reduce and prevent waste fires through reporting and control
 - Offer fire safety advice to local business through Simple Operational Fire Safety Audits
 - Identify and reduce resource demands such as unwanted alarm signals through advice and joint working
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Actively monitor and manage personnel's wellbeing taking in to account external factors, for example, Covid-19
 - Continue to welcome developing Firefighters and Junior Officers into the DCWTR crewing system
 - Ensure the continuity of a thriving, positive and equal culture where all are treated with respect, dignity and care
 - Continue to develop new entrants to the Service through training, incident exposure and accredited NVQ/Apprenticeship qualification
 - Ensure dedicated, quality training to Junior Officers to allow full potential to be realised
 - Conduct appraisals in a timely fashion with specific individual or organisational objectives set within realistic timeframes
 - Identify and support future talent
 - Engage with the local community to promote Fire Safety messages and cohesion
 - Aim to minimise absence and promote a healthy lifestyle amongst personnel.

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One team, putting its communities first.

CROXTETH COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	294	382
All Primary Fires	75	106
Accidental Dwelling Fires (ADFs)	35	43
Deliberate Vehicle Fires	25	36
All Secondary Fires	219	276
Anti-social Behaviour Fire (ASBs)	148	201
AFA's in Non Domestic Premises	12	9
% ADF No Smoke Alarm	11.4%	Lower
Alert to Mobile	96.5%	95%

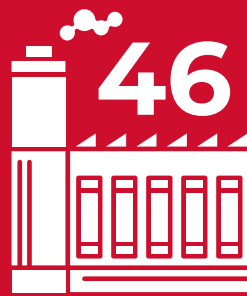
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	46
Home Fire Safety Checks	1854
Hydrant Surveys	60
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 64,070 people live in our station area



1,854

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all SSRI inspections on premises within station area to ensure that key risk information is available to operational crews
 - Complete all allocated hydrant inspections maintain core competencies by attending scheduled training at the Training and Development Academy
 - Measure and confirm competencies against Learnpro and SPA
 - Train to maintain all competencies against USAR, MTA & technical rescue skills
 - Conduct training exercises across Merseyside to further develop technical rescue skills
 - Develop systems and working practices on station, building on existing relationships with internal staff & HART colleagues based at Croxteth Station.

Excellent Operational Response

- We will:
- Ensure all aspects of operational response can be conducted safely in line with the training planner & assess against national & local policy, guidance and procedures
 - Maintain core skills through completion of Safe Person Assessments and theoretical learning
 - Maintain 95% standard for alert to mobile within 1.9 minutes & attendance standard, attending all life risk within 10 minutes
 - Promote a positive Health & Safety culture to manage Health & Safety requirements
 - Maintain appliance and equipment to maintain operational readiness
 - Conduct routine testing and maintenance of equipment
 - Mobilise in the fastest possible time.

Excellent Prevention & Protection

- We will:
- Deliver HFSCs on a risk based approach utilising status reports, local knowledge, incident data & partner information to identify specifically the over 65s and the most vulnerable groups in our community
 - Support local and seasonal campaigns such as Winter Warm, High Rise or Older Persons day undertake Simple Operational Fire Safety Assessments (SOFSA) to provide advice and guidance to small businesses to ensure compliance with legislation & familiarise crews target anti-social behaviour & waste material build up to reduce ASB fires
 - Collate & monitor Equality data from our activities to ensure we target all groups within the community
 - Look to support community based initiatives by use of the community impact fund
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
 - Use the appraisal process to promote personal development by setting realistic aims & objectives to support individuals and team
 - Identify & support individuals who would like to develop/progress their careers & ensure suitable opportunities are created
 - Provide support for development firefighters via mentorship, structured training & development activities
 - Continue to maintain existing USAR/Technical Rescue skills & help to support the development of newer team members
 - Maintain fitness levels through shift related physical training activities
 - Manage health, safety & well-being of personnel & ensure that levels of absence, accidents & injuries are in line with Service policy.

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One team, putting its communities first.



BIRKENHEAD COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	389	444
All Primary Fires	113	138
Accidental Dwelling Fires (ADFs)	53	57
Deliberate Vehicle Fires	29	38
All Secondary Fires	276	306
Anti-social Behaviour Fire (ASBs)	182	205
AFA's in Non Domestic Premises	16	23
% ADF No Smoke Alarm	20.8%	Lower
Alert to Mobile	92.4%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	73
Home Fire Safety Checks	1953
Hydrant Surveys	84
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



73

Site Specific Risk Inspections



Approximately 72,983 people live in our station area



1,953 Home Fire Safety Checks

96

Simple Operational Fire Safety Assessments

Excellent Operational Preparedness

- We will:
- Complete all programmed core skills courses at the Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills
 - Undertake a minimum of two realistic off station training scenarios. Build relationships with local high risk premises such as Cammell Laird and Tranmere Oil Terminal and undertake regular familiarisation visits and training exercises
 - Improve training, interaction and mentoring possibilities between Birkenhead and Wallasey crews
 - Maintain an excellent standard of readiness, cleanliness of the appliance, equipment and standards of dress
 - Undertake familiarisation visits to Stadler Rail Depot to build knowledge around new Merseyrail train stock due in service in 2021
 - Ensure all hydrant and Emergency Water Supply inspections are completed.

Excellent Operational Response

- We will:
- Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents
 - Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met
 - Work with our partners such as Coastguard, RNLi and NWAS to maintain excellent response to water and mud related incidents
 - Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents
 - Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure
 - Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises. Promote and engage with the new Hot Debrief process.

Excellent Prevention & Protection

- We will:
- Continue to use targeted data to engage, inform, educate & make-safe those most vulnerable to fire. Ensure understanding & promote safeguarding of vulnerable persons and those with protected characteristics
 - Use intelligence led information to target areas of ADFs and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties
 - Effectively engage with children & young people, creating strong bonds with schools, MFRS Youth Engagement and Prince's Trust
 - Identify community groups eligible for Community Impact Fund
 - Continue to deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period
 - Respond to and implement outcomes from MFRS and Grenfell High Rise Reviews
 - Complete allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate
 - Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels
 - Develop our people via continued engagement to deliver a professional service which has a positive impact on our communities and workplace
 - Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station
 - Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future
 - Review performance and identify future development needs through the appraisal system
 - Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

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BROMBOROUGH COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	181	189
All Primary Fires	41	60
Accidental Dwelling Fires (ADFs)	15	24
Deliberate Vehicle Fires	8	10
All Secondary Fires	140	129
Anti-social Behaviour Fire (ASBs)	196	72
AFA's in Non Domestic Premises	19	25
% ADF No Smoke Alarm	33.3%	Lower
Alert to Mobile	85.6%	95%

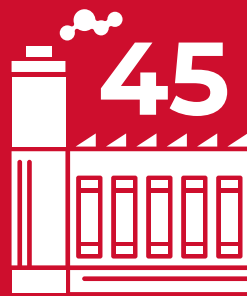
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	45
Home Fire Safety Checks	2334
Hydrant Surveys	40
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
62,948
people live in our
station area



2,334

Home Fire
Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all core skills courses at our Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical
 - Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding
 - Encourage and develop new firefighters and new ranks to become competent and confident in their roles
 - Complete two off station Training Exercises, highlighting local risks
 - Understand local risks by completing Site Specific Risk Inspections (SSRI)
 - Complete Hydrant Surveys for the station area
 - Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

Excellent Operational Response

- We will:
- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators
 - Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively
 - Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises
 - Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system
 - Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
 - Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community to reassure and educate them and promote our safety message
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
 - Create a workplace which reflects our organisational and personal values
 - Maintain high levels of attendance and promote fitness and well-being
 - Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
 - Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

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One team, putting its communities first.

HESWALL COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	62	62
All Primary Fires	25	24
Accidental Dwelling Fires (ADFs)	10	11
Deliberate Vehicle Fires	2	3
All Secondary Fires	37	38
Anti-social Behaviour Fire (ASBs)	22	19
AFA's in Non Domestic Premises	12	13
% ADF No Smoke Alarm	40%	Lower
Alert to Mobile	95.6%	95%

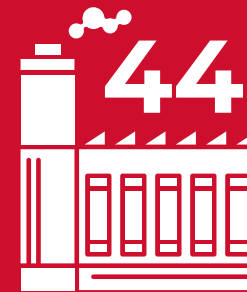
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	44
Home Fire Safety Checks	2334
Hydrant Surveys	31
Waste & Fly Tipping	12
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
29,100
people live in our
station area



2,334
Home Fire
Safety Checks

Excellent Operational Preparedness

We will:

- Complete all core skills courses at our Training and Development Academy
- Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
- Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding
- Encourage and develop new firefighters and new ranks to become competent and confident in their roles
- Complete two off station Training Exercises, highlighting local risks
- Understand local risks by completing Site Specific Risk Inspections (SSRI)
- Complete Hydrant Surveys for the station area
- Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

Excellent Operational Response

We will:

- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators
- Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
- Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
- Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system
- Maintain our capability to respond to major flooding events throughout the UK through regular training on the high volume pump
- Utilise cross border training opportunities in collaboration with Cheshire Fire and Rescue Service.

Excellent Prevention & Protection

We will:

- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
- Carry out Community Reassurance Campaigns in our most vulnerable areas
- Support National Safety Campaigns throughout the year working with our partners and communities
- Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
- Make inroads into the rural community to reassure and educate them and promote our safety message
- Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation
- In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

We will:

- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
- Create a workplace which reflects our organisational and personal values.
- Maintain high levels of attendance and promote fitness and well-being
- Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
- Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

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One team, putting its communities first.



MERSEYSIDE
FIRE & RESCUE
SERVICE

WALLASEY COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	308	370
All Primary Fires	87	106
Accidental Dwelling Fires (ADFs)	35	45
Deliberate Vehicle Fires	14	28
All Secondary Fires	221	264
Anti-social Behaviour Fire (ASBs)	103	152
AFA's in Non Domestic Premises	9	15
% ADF No Smoke Alarm	42.9%	Lower
Alert to Mobile	94.8%	95%

Outcome targets are based on 5yrs data

OUTPUTS

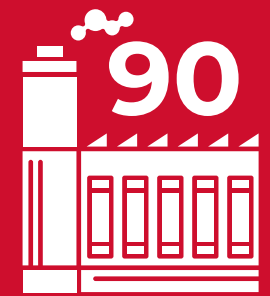
are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	90
Home Fire Safety Checks	3003
Hydrant Surveys	69
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

90
3003
69
24
24
96
2



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 70,477 people live in our station area



3,003

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all programmed core skills courses at the Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills
 - Develop knowledge and understanding of Marine Firefighting theoretical and practical skills to create a specialist team at Wallasey
 - Undertake a minimum of two realistic off station training scenarios
 - Improve training, interaction and mentoring possibilities between Wallasey and Birkenhead crews
 - Maintain an excellent standard of readiness, cleanliness of appliances, equipment, kit and standards of dress
 - Undertake familiarisation visits to Stadler Rail Depot to build knowledge around new Merseyrail train stock due in service during 2021
 - Ensure all hydrant and Emergency Water Supply inspections are completed.

Excellent Operational Response

- We will:
- Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents/incidents
 - Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met
 - Work with our partners such as Coastguard, RNLI and NWS to maintain excellent response to water and mud related incidents
 - Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises
 - Ensure high standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure
 - Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises. Promote and engage with the new Hot Debrief process.

Excellent Prevention & Protection

- We will:
- Continue to use targeted data to engage, inform, educate and make-safe those most vulnerable from fire. Ensure understanding & promote safeguarding of vulnerable persons and those with protected characteristics
 - Use intelligence led information to target areas of ADFs and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties
 - Effectively engage with children and young people, creating strong bonds with schools, MFRS Youth Engagement and Prince's Trust
 - Identify community groups eligible for Community Impact Fund
 - Continue to deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period
 - Respond to and implement outcomes from MFRS and Grenfell High Rise Reviews
 - Complete allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate
 - Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels
 - Develop our people via continued engagement to deliver a professional service which has a positive impact on our communities and workplace
 - Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station
 - Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future
 - Review performance and identify future development needs through the appraisal system
 - Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

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SAUGHALL MASSIE COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	337	469
All Primary Fires	96	109
Accidental Dwelling Fires (ADFs)	41	42
Deliberate Vehicle Fires	23	29
All Secondary Fires	241	360
Anti-social Behaviour Fire (ASBs)	125	145
AFA's in Non Domestic Premises	18	40
% ADF No Smoke Alarm	17.1%	Lower
Alert to Mobile	94.4%	95%

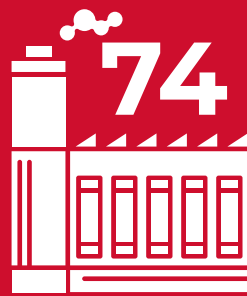
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	74
Home Fire Safety Checks	2019
Hydrant Surveys	72
Waste & Fly Tipping	12
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
89,227
people live in our
station area



2,019

Home Fire
Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all core skills courses at our Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
 - Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding
 - Encourage and develop new firefighters and new ranks to become competent and confident in their roles
 - Complete two off station Training Exercises, highlighting local risks
 - Understand local risks by completing Site Specific Risk Inspections (SSRI)
 - Complete Hydrant Surveys for the station area
 - Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

Excellent Operational Response

- We will:
- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators
 - Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
 - Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community
 - Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
 - Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community to reassure and educate them and promote our safety message
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training

Excellent People

- We will:
- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
 - Create a workplace which reflects our organisational and personal values
 - Maintain high levels of attendance and promote fitness and well-being
 - Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
 - Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

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One team, putting its communities first.

BOOTLE/NETHERTON COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	223	292
All Primary Fires	76	93
Accidental Dwelling Fires (ADFs)	41	37
Deliberate Vehicle Fires	12	26
All Secondary Fires	147	199
Anti-social Behaviour Fire (ASBs)	85	114
AFA's in Non Domestic Premises	15	14
% ADF No Smoke Alarm	22%	Lower
Alert to Mobile	94.7%	95%

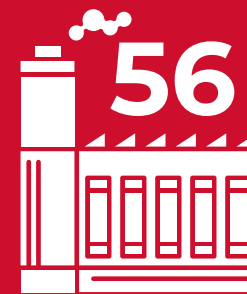
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	56
Home Fire Safety Checks	2223
Hydrant Surveys	48
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
61,561
people live in our
station area



2,223
Home Fire
Safety Checks

Excellent Operational Preparedness

We will:

- Complete all core skills courses at our Training and Development Academy
- Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
- Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within
- Complete two off station Training Exercises, highlighting local risks
- Understand local risks by completing Site Specific Risk Inspections (SSRI)
- Complete Hydrant Surveys for the station area
- Continue to work closely with NWAS and forge good JESIP links.

Excellent Operational Response

We will:

- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile
- Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
- Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community
- Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
- Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

Excellent Prevention & Protection

We will:

- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
- Carry out Community Reassurance Campaigns in our most vulnerable areas
- Support National Safety Campaigns throughout the year working with our partners and communities
- Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
- Make inroads into the rural community to reassure and educate them our safety message
- Work with the Princes Trust to continue our commitment to Youth Engagement
- Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation
- In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

We will:

- Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally
- Create a workplace which reflects our organisational and personal values
- Maintain high levels of attendance and promote fitness and well-being
- Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
- Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

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One team, putting its communities first.



MERSEYSIDE
FIRE & RESCUE
SERVICE

CROSBY COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	249	326
All Primary Fires	76	101
Accidental Dwelling Fires (ADFs)	41	47
Deliberate Vehicle Fires	8	17
All Secondary Fires	173	225
Anti-social Behaviour Fire (ASBs)	104	129
AFA's in Non Domestic Premises	8	10
% ADF No Smoke Alarm	26.8%	Lower
Alert to Mobile	99.1%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	56
Home Fire Safety Checks	2019
Hydrant Surveys	73
Waste & Fly Tipping	48
Prevention Talks	49
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



56

Site Specific Risk Inspections



Approximately 67,710 people live in our station area



96

Simple Operational Fire Safety Assessments



2,019

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Train, familiarise and exercise against identified risks within the station area. The Port of Liverpool will play a major role in station preparedness
 - Complete allocated (SSRI) inspections within the station area and maintain currency
 - Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning
 - Attend all core & risk critical training at the Training & Development Academy
 - Complete all allocated E learning and acquire the required standard
 - Undertake Safe Person Assessments ensuring that the required standard is met
 - Individuals will take ownership for the High Rise located within the station area & be responsible for all operational issues and recorded accordingly.

Excellent Operational Response

- We will:
- Continuously develop skills, knowledge and understanding of service equipment and procedures
 - Maintain the highest standards of operational response through continuous training, exercising & audits
 - Maintain competencies as a Mass Decon Support station through regular pre-planned training and validation exercises
 - Test & maintain all equipment to the highest standard
 - Test local and operational plans through training, exercising & table top scenarios
 - Support key station principle to maintain 10-minute response time
 - Actively record & monitor Health & Safety in the workplace
 - Respond to notification of incidents immediately and minimise the alert to mobile times.

Excellent Prevention & Protection

- We will:
- Undertake prevention activities & take part on campaigns to reduce the risk to the most vulnerable within our community
 - Utilise accurate data to target the most vulnerable, elderly or impoverished
 - Liaise with CRM and the District Prevention Team to ensure effective use of resources
 - Develop & support activities to reduce the number of special service incidents to Crosby beach. Effectively working with partners to ensure the safety of all users
 - Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Support our staff who have been affected directly or indirectly by the pandemic
 - Develop & promote a positive culture whereby all individuals fulfil their potential
 - Take practical steps to improve the development of staff in their current role & career progression
 - Conduct regular appraisals that identify individual development needs, address organisational objectives & manage individual progress
 - Aim to achieve 100% attendance in the workplace
 - Engage with and support our local community through the Community Impact Fund.

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FORMBY COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	102	92
All Primary Fires	14	23
Accidental Dwelling Fires (ADFs)	4	8
Deliberate Vehicle Fires	0	4
All Secondary Fires	88	69
Anti-social Behaviour Fire (ASBs)	55	38
AFA's in Non Domestic Premises	1	3
% ADF No Smoke Alarm	0%	Lower
Alert to Mobile	91.8%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	42
Home Fire Safety Checks	2334
Hydrant Surveys	29
Waste & Fly Tipping	24
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

42
2334
29
24
48
96
2



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 26,067 people live in our station area



2,334

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all core skills courses at our Training and Development Academy
 - Attend monthly training on the High Volume Pump and maintain competencies
 - Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
 - Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within
 - Complete two off station Training Exercises, highlighting local risks
 - Understand local risks by completing Site Specific Risk Inspections (SSRI)
 - Complete Hydrant Surveys for the station area
 - Continue to work closely with NWAS and forge good JESIP links.

Excellent Operational Response

- We will:
- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile
 - Maintain an excellent High Volume Pump Response both locally and nationally when required
 - Continue to undertake On Station Training in line with Service Themes
 - Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community
 - Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
 - Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system
 - Continue to develop links with partner agencies towards an enhanced Wildfire response, supported by education, Training and Operational Assurance.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community and to reassure and educate them with our safety message
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation
 - In line with the Building Risk Review programme, identified high rise premises will be prioritised for SSRI updates, familiarisation and training.

Excellent People

- We will:
- Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally
 - Create a workplace which reflects our organisational and personal values
 - Maintain high levels of attendance and promote fitness and well-being
 - Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
 - Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

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SOUTHPORT COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	205	267
All Primary Fires	85	107
Accidental Dwelling Fires (ADFs)	43	55
Deliberate Vehicle Fires	5	12
All Secondary Fires	120	160
Anti-social Behaviour Fire (ASBs)	42	61
AFA's in Non Domestic Premises	26	29
% ADF No Smoke Alarm	27.9%	Lower
Alert to Mobile	91.7%	95%

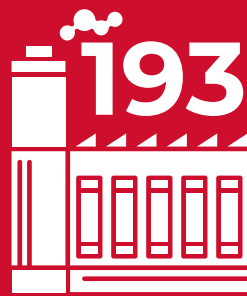
Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	193
Home Fire Safety Checks	4041
Hydrant Surveys	108
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
92,652
people live in our
station area



4,041

Home Fire
Safety Checks

Excellent Operational Preparedness

- We will:
- Complete all core skills courses at our Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
 - Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within
 - Complete two off station Training Exercises, highlighting local risks
 - Utilise our aerial capability to train and plan around incidents in High Rise Buildings
 - Understand local risks by completing Site Specific Risk Inspections (SSRI)
 - Complete Hydrant Surveys for the station area
 - Continue to work closely with NWAS and forge good JESIP links

Excellent Operational Response

- We will:
- Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile
 - Work with our partners such as Coastguards, Southport Off Shore Rescue to maintain excellent response to water and beach related incidents
 - Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
 - Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community
 - Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
 - Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community to reassure and educate and pass on our safety message
 - Work with the Fire Cadets to continue our commitment to Youth Engagement
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Excellent People

- We will:
- Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally
 - Create a workplace which reflects our organisational and personal values
 - Maintain high levels of attendance and promote fitness and well-being
 - Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals
 - Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

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KIRKBY COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	344	368
All Primary Fires	78	94
Accidental Dwelling Fires (ADFs)	31	32
Deliberate Vehicle Fires	23	31
All Secondary Fires	266	274
Anti-social Behaviour Fire (ASBs)	206	178
AFA's in Non Domestic Premises	6	9
% ADF No Smoke Alarm	35.5%	Lower
Alert to Mobile	97.7%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	134
Home Fire Safety Checks	1524
Hydrant Surveys	34
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

134
1524
34
24
24
96
2



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 42,309 people live in our station area



1,524 Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Liaise with the Training and Development Academy and assist in conducting service wide High-Rise training exercises at Gaywood Green Heights to further develop knowledge and practical skills. Work closely with local housing authorities to ensure that our crews are best prepared to provide a swift and effective response should it be required
 - Carry out Site Specific Risk information visits/ revisits as required ensuring key risk information is accurate
 - Complete Hydrant inspections within the station area
 - Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents
 - Plan and carry out at least two off Station exercises/training events at local risk venues including COMAH sites and industrial premises where possible to test and maintain operational effectiveness,

Excellent Operational Response

- We will:
- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
 - Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain service PPE to the highest possible standards
 - Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness, availability and conduct regimented testing to ensure longevity of resources
 - Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community to reassure and educate them and pass on our safety message
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation
 - Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Excellent People

- We will:
- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
 - Continue to engage, communicate and improve on the unprecedented response and outstanding results from the 2020 staff survey through constructive and meaningful engagement with operational staff
 - Create a workplace which reflects our organisational and personal values
 - Utilise station gym facilities to enhance fitness, overall health and wellbeing
 - Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent
 - Provide support to Firefighters and ranks in development roles to allow them to become the best they can be
 - Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building
 - Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

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One team, putting its communities first.



PRESCOT COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

All Fires	362	384
All Primary Fires	117	134
Accidental Dwelling Fires (ADFs)	55	53
Deliberate Vehicle Fires	21	33
All Secondary Fires	245	250
Anti-social Behaviour Fire (ASBs)	202	198
AFA's in Non Domestic Premises	20	22
% ADF No Smoke Alarm	29.1%	Lower
Alert to Mobile	92.8%	95%

Outcome targets are based on 5yrs data

OUTPUTS

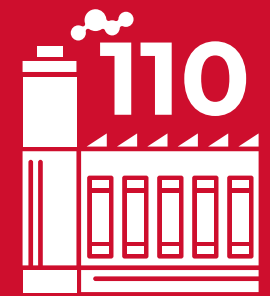
are the quantifiable things we deliver to improve outcomes.

Site Specific Risk Information (SSRIs)	110
Home Fire Safety Checks	1524
Hydrant Surveys	76
Waste & Fly Tipping	24
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.

Annual Target 2021/22:

110
1524
76
24
24
96
2



Site Specific Risk Inspections

96

Simple Operational Fire Safety Assessments



Approximately 98,184 people live in our station area



1,524

Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Carry out Site Specific Risk information visits/ revisits as required ensuring key risk information is accurate, and to understand the risks in our community
 - Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents
 - Plan and carry out training events at local risk venues including residential High Rise properties and rural locations where possible to test and maintain operational effectiveness
 - Complete allocated Hydrant inspections within the station area
 - Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability
 - Maintain and enhance relationship with Merseyside Police colleagues at Prescott Fire station promoting joint working and JESIP principles.

Excellent Operational Response

- We will:
- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
 - Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response
 - Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources
 - Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Excellent Prevention & Protection

- We will:
- Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSCs
 - Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation
 - Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised
 - Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness
 - Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Excellent People

- We will:
- Support our staff who have been affected directly or indirectly by the pandemic
 - Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression
 - Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels
 - Utilise station gym facilities to enhance fitness, overall health and wellbeing
 - Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education
 - Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

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ST HELENS COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	659	688
All Primary Fires	147	184
Accidental Dwelling Fires (ADFs)	62	71
Deliberate Vehicle Fires	25	39
All Secondary Fires	512	504
Anti-social Behaviour Fire (ASBs)	396	391
AFA's in Non Domestic Premises	23	33
% ADF No Smoke Alarm	32.3%	Lower
Alert to Mobile	94.6%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	159
Home Fire Safety Checks	3003
Hydrant Surveys	143
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk Inspections



Simple Operational Fire Safety Assessments



Approximately
78,267
people live in our station area



3,003
Home Fire Safety Checks

Excellent Operational Preparedness

- We will:
- Utilise our Aerial Capability to train and plan around incidents in High Rise Buildings
 - Work with Preparedness on the implementation of a new Stinger/Scorpion Appliance for the station
 - Complete all core skills courses at our Training and Development Academy
 - Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills
 - Encourage and develop new firefighters and new ranks to become competent and confident in their roles
 - Complete two off station Training Exercises, highlighting local risks
 - Understand local risks by completing Site Specific Risk Information visits/revisits as required ensuring key risk information is accurate
 - Complete Hydrant Surveys for the station area.

Excellent Operational Response

- We will:
- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
 - Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards
 - Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers
 - Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community
 - Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service
 - Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability whilst conducting regimented testing to ensure longevity of resources.

Excellent Prevention & Protection

- We will:
- Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out leafleting or Home Fire Safety Checks
 - Carry out Community Reassurance Campaigns in our most vulnerable areas
 - Support National Safety Campaigns throughout the year working with our partners and communities
 - Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages
 - Make inroads into the rural community to reassure and educate them and pass on our safety message
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation
 - Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/land owners to reduce risk
 - Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Excellent People

- We will:
- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
 - Create a workplace which reflects our organisational and personal values
 - Utilise station gym facilities to enhance fitness, overall health and wellbeing
 - Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent
 - Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building
 - Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education
 - Embed the hybrid structure that mirrors the station functional plan, giving ownership, cohesion of activity and resource, accountability and responsibility to all staff
 - Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification.

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NEWTON-LE-WILLOWS COMMUNITY FIRE STATION

COMMUNITY RISK MANAGEMENT PLAN 2021/22

OUTCOMES

are the impact our actions have on the community such as reducing incidents.

	Performance 2020/21	Targets 2021/22
All Fires	130	137
All Primary Fires	37	50
Accidental Dwelling Fires (ADFs)	18	19
Deliberate Vehicle Fires	5	9
All Secondary Fires	93	87
Anti-social Behaviour Fire (ASBs)	66	63
AFA's in Non Domestic Premises	8	5
% ADF No Smoke Alarm	33.3%	Lower
Alert to Mobile	99.7%	95%

Outcome targets are based on 5yrs data

OUTPUTS

are the quantifiable things we deliver to improve outcomes.

	Annual Target 2021/22:
Site Specific Risk Information (SSRIs)	63
Home Fire Safety Checks	2223
Hydrant Surveys	27
Waste & Fly Tipping	48
Prevention Talks	24
Simple Operational Fire Safety Assessments	96
Off Station Exercising	2

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



Site Specific Risk
Inspections

96

Simple Operational
Fire Safety Assessments



Approximately
41,855
people live in our
station area



2,223

Home Fire
Safety Checks

Excellent Operational Preparedness

We will:

- Due to Station Risks, prioritise and complete allocated Hydrant inspections within the station area prioritising Sankey Valley Industrial Estate
- Understand local risks by completing Site Specific Risk Information visits/revisits as required ensuring key risk information is accurate
- Plan and carry out training events to include our multi agency partners, at local risk venues including both the Sankey Valley industrial premises plus rural locations where possible to test and maintain operational effectiveness
- Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents
- Maintain Operational availability of the National Resilience HVP (High Volume Pump) in conjunction with other LLAR-HVP support stations to facilitate local and "out of area" deployments. Maintain operational HVP competency through regular joint training.

Excellent Operational Response

We will:

- Ensure Alert to Mobilisation standard is maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP
- Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards
- Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources
- Maintain an excellent High Volume Pump Response both locally and nationally when required
- Continue to undertake On Station Training in line with Service Themes.

Excellent Prevention & Protection

We will:

- Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting Prevention activity/HFSCs
- Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of locally identified need
- Carry out Community Reassurance Campaigns in our most vulnerable areas
- Support local community groups and housing providers to promote our HFSC strategy, including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness
- Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/land owners to reduce risk
- Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Excellent People

We will:

- Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic
- Create a workplace which reflects our organisational and personal values
- Utilise station gym facilities to enhance fitness, overall health and wellbeing
- Continue to engage, communicate and improve on the unprecedented response from the 2020 staff survey through constructive and meaningful engagement with operational staff
- Develop existing managers who are following the CMD, WMD and SMD gateway and seek and support new potential managers for the future
- Monitor and identify future development needs through the appraisal system
- Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Our Vision is to be the best Fire & Rescue Service in the UK.
One team, putting its communities first.



MERSEYSIDE
FIRE & RESCUE
SERVICE