

ACTION NOS	IRMP ACTION	FUNCTION/ OWNER	UPDATE	START IRMP YEAR 1	DUE BY	STATUS (Red, Amber, Green)
Prev/2.1	Continue with our person-focused approach to Home Safety – targeting those over 65 and the most vulnerable due to socio-economic deprivation in Merseyside – knowing that smoke alarm ownership has diminished in these areas	Prevention	<p><u>Update Jul-Dec 2021</u> Home Fire Safety Checks were disrupted during the latter part of 2021 due to pandemic restrictions. We have maintained delivery of Safe and Well checks for those who are most vulnerable. The Service was able to hold its annual Older Persons Day completing approx 750 HFSCs.</p> <p><u>Year 1 Update – Jan-June 2022</u> Home Safety strategy is returned on track with both easing of lockdowns and introduction of Station Managers onto single stations. Group Manager Home Safety and Group Manager Operational Response remain accountable through Performance Management Group and meet frequently to discuss challenges regarding performance management. On target for yearly return of HFSC delivery.</p> <p><u>Year 2 July-September 2022 update</u> Older person’s day delivered 1579 HFSC. Similar approach will be taken to winter campaigns, which will utilise data from fatalities and serious injuries from December to March for the past 5 years. Performance of crews is closely managed by individual SM for each</p>	YEAR 1 2021-22	Live throughout IRMP period	

			stations supported by the GM for Response and Home Safety who are in regular communication to ensure the annual target is achieved.			
ACTION NOS	IRMP ACTION	FUNCTION/ OWNER	UPDATE	START - IRMP YEAR 2	DUE BY	
Res/1.5	Year 2: St Helens - To select a suitable appliance (Scorpion) and initiate the tender process. Scoping for stowage/water delivery and suitability for risk within Merseyside. To purchase and deliver training on the appliance and place on the run.	Prep/Resp	<p><u>Year 1 Update – Jan-June 2022</u> Year 1 action was complete. This further work has been carried into Year 2</p> <p><u>Year 2 July-September 2022 update</u> HRET (High Reach Extendable Turret appliance) – Group formed to analyse the market on Stingers and Scorpion appliances and kit requirements. Specification drawn up from all requirements in consultation with Legal and Procurement. Tender published and closed 30th September 2022. Tender Evaluation took place. Report went to SLT 22nd November 2022 and then will be reported to MFRA on 15th December 2022. Delivery will be dependent on chassis availability so expected in financial year 2023/24.</p>	YEAR 2 2022-23	Phase 2 2022	

<p>Res/1.6b</p>	<p>WALLASEY – Marine and Ships Firefighting (Off Shore capability) YEAR 2:To initiate a training day for staff at Wallasey and Crosby to conduct either internal, external or off site training in relation to Marine risk. This may include theory, ships visits, TDA or Marine Tac Ad input. To obtain and utilise FRMR modules aligned to an “alongside response” as the background to theory training. To establish X Border relationships with other FRS to improve our response in the maritime environment. To identify and secure local infrastructure or</p>	<p>Response</p>	<p><u>Year 1 Update – Jan-June 2022</u> Year 1 action was complete. This further work has been carried into Year 2</p> <p><u>Year 2 July-September 2022 update</u> Phase 1 – Training/Information/Instruction: Marine Training has an allocated training session each week. Operational crews training consists of a Theory/Table Top approach, utilising Marine Tactical Advisor additional resources, Ship Familiarisation Visits to Cammel Lairds and practical training on station.</p> <p>A relationship continues to develop with Peel Ports arranging further familiarisation visits to multiple vessel types and to identify any practical training areas available.</p> <p>Lancashire FRS have visited Wallasey and have taken part in a familiarisation visit of Cruise Liner/Military ships at Cammel Lairds. It is anticipated that this will be reciprocated with Wallasey Crews visiting Morecombe Fire Station and attending a familiarisation visit of a roll on roll off.</p> <p>An SLT report highlighting two potential proposals for operational crews at Wallasey and Crosby to attend a Ship Fire Fighting Course have been produced. One option is an external provider, QFSM that will deliver a 1</p>	<p>YEAR 2 2022- 23</p>	<p>Phase 2 – April 2022</p>	
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	assets for visits or exercising.		<p>day bespoke course at the TDA. The second is an external 2 day bespoke practical course at the Fire Service College.</p> <p>The Operations Board paper outlining the options is scheduled for the November 2022 Ops Board.</p> <p>Phase 2 (2022-23): Identification and Acquisition of PPE & Equipment for Specialist Crews and MRSU.</p>			
Res/1.6g	<p>HESWALL – Wildfire – All terrain vehicle – Complementary crewed</p> <p>Year 2 Action Implement training for Wildfire specialism utilising a professional accredited resource. Conduct scoping exercise for PPE and initiate selection/tender process for vehicles.</p>	Response	<p><u>Year 1 Update – Jan-June 2022</u> Year 1 action was complete. This further work has been carried into Year 2</p> <p><u>Year 2 July-September 2022 update</u></p> <p>A report was provided to Ops Board on 31st August 2022. The report outlined a number of training options/providers to improve knowledge and understanding of the wildfire specialism. Ops Board approved the report and Northumberland (NFCC Lead for Wildfire) provided a bespoke wildfire training course in October 2022. The course was delivered to a total of 28 staff including Operational Crews from Heswall and Formby and a number of Senior Officers; this completes Phase 1.</p>	YEAR 2 2022- 23	Phase 2 2022	

			Phase 2 has begun with Station Managers at Heswall and Formby continuing to engage with Operational Crews. The specialist staff at Heswall and Formby are working with Wildfire Tac Ads and Operational Equipment/Stores to identify suitable PPE/Equipment for Wildfire Specialism.			
Res 1.6.h	<p>FORMBY– Wildfire – All terrain vehicle – Complementary crewed</p> <p>Year 2 Action Implement training for Wildfire specialism utilising a professional accredited resource. Conduct scoping exercise for PPE and initiate selection/tender process for vehicles.</p>	Response	<p><u>Year 1 Update – Jan-June 2022</u> Year 1 action was complete. This further work has been carried into Year 2</p> <p><u>Year 2 July-September 2022 update</u> See 1.6g the update for duplicate action.</p>	YEAR 2 2022-23	Phase 2 2022	
Res/1.6i	Flexible working vehicle - a temporary capability (a 32nd fire engine) during 2021	Response	<p><u>Update Jul-Dec 2021</u> A Review is underway of potential options of where MFRS would locate a temporary 32nd fire engine</p>	YEAR 1 2021-22	March 2022	

	<p>to ensure there are no negative impacts on our emergency response due to specialist training.</p>		<p><i>Suggestion this may be located at the TDA with the staff possibly utilised to support training so a joint venture between Preparedness and Response. BM</i></p> <p><u>Year 1 Update – Jan-June 2022</u> This action is not completed so will move to year 2.</p> <p><u>Year 2 July-September 2022 update</u> Proposal for a possible plan is being taken to People (Inclusion) Board for agreement. This action will move to Year 3 2022/24.</p>			
<p>Prep/4.2</p>	<p>Continue to review how up to date operational risk information is gathered and provided to operational staff at incidents and how this can be shared with other fire and rescue services across borders so we can work together effectively</p>	<p>Preparedness/</p>	<p><u>Update Jul-Dec 2021</u> A new approach to collecting and using site specific risk information has been approved. Cross border information is available to staff on Mobile Data Terminals and our intranet. We will use the national Resilience Direct platform for sharing risk information with neighbouring fire and rescue services.</p> <p>Operational Intelligence will launch a PORIS assessment by April 2022, in order for Operational Crews to triage current category 3&4 SSRI records to determine accurate risk category which will be captured in CFRMIS. Further Operational Intelligence configuration includes the production of a data capture form, approval process, automation of uploading and format of how the risk information is consumed at various stages of an incident.</p>	<p>YEAR 2 2022- 23</p>	<p>March 2022</p>	

			<p><u>Year 1 Update – Jan-June 2022</u> Examining building protection types codes and creating a new scoring level to ensure high risk properties request a SSRI. Training package is being created and the data capture form will be trialled by certain stations and will inform them if a SSRI is needed.</p> <p><u>Year 2 July-September 2022 update</u> Operational Planning Managers have been working with Data Mangement on the data capture of incident data, protection data and anti-social behaviour fires using 5 years data to form assessment. Next Steps are to present a system to AM Preparedness, then to Operations Board. Proposing a trial of the system at Bromborough and Crosby for a couple of months.</p>			
Prep/4.3	Provide the most up to date kit and equipment to firefighters to keep them safe whilst making sure that we have the right type of fire engines and other emergency appliances to deal	Preparedness	<p><u>Update Jul-Dec 2021</u> All specialists assets had the inventories reviewed during the summer of 2021. The Service have introduced a process for staff to propose new ideas which can be submitted from portal forms and incident debriefs. It is now aligned to OSHENS, debrief feedback and significant incidents reports. The review continues into quarter 4.</p> <p><u>Year 1 Update – Jan-June 2022</u></p>	YEAR 2 2022- 23	July 2021 – Ops paper on Specialist Appliance Review. January 2023	

	with the risks we have identified		<p>Research and development review programme and schedule created by AM Response to manage.</p> <p><u>Year 2 July-September 2022 update</u></p> <p>Foam - Ongoing. Regular meetings with the North West Technical Officers Group. (C8 and C6 disposal, sourcing suppliers, storage of new stocks, reviewing the operational delivery of foam to the incident ground).</p> <p>Drager Repeater Packs - To boost telemetry during high rise incidents. Two packs have been loaned to MFRS, with these trials in the advanced stages and proving positive.</p> <p>High Rise Bags – Two bespoke high-rise bags have been designed and manufactured to carry predetermined equipment. Operational trials are imminent.</p> <p>Research and development FB7 Process - FB7's to be incorporated onto the intranet Portal and proposed as a drop box process.</p>			
ACTION NOS	IRMP ACTION	FUNCTION/ OWNER	UPDATE	START - IRMP YEAR 3	DUE BY	
Res/1.2a	Combine the stations at Aintree and Croxteth fire stations	Response	<p><u>Update Jul-Dec 2021</u></p> <p>Following consultation in April/May 2021 with the public, stakeholders, partners, local councillors and staff there was overwhelming support for our proposals. The Fire</p>	YEAR 1 2021-22	March 2022 carry out a public consultation to combine	

			<p>Authority approved submission of plans to Liverpool City Council in December 2021 and the land deal is expected to be complete by May 2022.</p> <p><u>Year 1 Update – Jan-June 2022</u> The project received consent on 3rd May 2022 by Liverpool City Council granting planning permission for the 12-acre site on Long Lane. MFRA Approved project on 9th June 2022 The contract for the build has been awarded to Wates Construction. Build expected to be complete by mid-2024. Corp Comms video publication 9/6 - https://youtu.be/p6Hc6hNP2kk</p> <p><u>Year 2 July-September 2022 update</u> The project is progressing well with full design achieved to RIBA stage 4. Pre commencement planning conditions are progressing well and a October 2022 start date is anticipated on site. Build still on track for a completion in early 2024.</p>		<p>March 2024 complete</p>	
<p>Res/1.2b</p>	<p>Create a superstation (Hybrid/Specialist Rescue station) along with a new Training and Development Academy to be built</p>	<p>Preparedness</p>	<p><u>Update Jul-Dec 2021</u> Project Manager and Area Manager Response are progressing requirements. Updates as Res1.2a above</p> <p><u>Year 1 Update – Jan-June 2022</u></p>	<p>YEAR 1 2021-22</p>	<p>March 2024</p>	

	<p>on land at Long Lane, Aintree</p>		<p>The project received consent on 3rd May 2022 by Liverpool City Council granting planning permission for the 12-acre site on Long Lane. MFRA Approved project on 9th June 2022 The contract for the build has been awarded to Wates Construction. Build expected to be complete by mid-2024. Corp Comms video publication 9/6 - https://youtu.be/p6Hc6hNP2kk</p> <p><u>Year 2 July-September 2022 update</u> The project is progressing well with full design achieved to RIBA stage 4. Pre commencement planning conditions are progressing well and a October 2022 start date is anticipated on site. Build still on track for a completion in early 2024.</p>			
<p>Res/1.3</p>	<p>We are also looking into how a new Training and Development Academy could be used to provide training for other fire and rescue services to support our role as National Resilience Lead Authority and we are working to</p>	<p>Preparedness/ National Resilience/ Response</p>	<p><u>Update Jul-Dec 2021</u> Autumn/Winter 2021 grant has been received from National Resilience.</p> <p>Training Zone workshops have been held to plan multi use areas, National Resilience areas and to increase commercial income from the new Training and Development Academy.</p> <p>Group Manager for Training and Development Academy has taken an additional action to look at future opportunities in commercial income.</p>	<p>YEAR 1 2021- 22</p>	<p>March 2024</p>	

	<p>find funding to help with this</p>		<p><u>Year 1 Update – Jan-June 2022</u> The project received consent on 3rd May 2022 by Liverpool City Council granting planning permission for the 12-acre site on Long Lane. MFRA Approved project on 9th June 2022 The contract for the build has been awarded to Wates Construction. Build expected to be complete by mid-2024. Corporate Communications video publication 9/6 - https://youtu.be/p6Hc6hNP2kk</p> <p><u>Year 2 July-September 2022 update</u> Grant received from National Resilience. Training Zone workshops are being held to develop multi use areas, National Resilience and increase commercial income.</p>			
<p>Res/1.6d</p>	<p>LONG LANE – Search & Rescue (Urban Search and Rescue Mods – Specialist Rescue Appliance) – immediately available supplemented on a retained basis</p>	<p>Preparedness/NR</p>	<p><u>Update Jul-Dec 2021</u> As above</p> <p><u>Year 1 Update – Jan-June 2022</u> The project received consent on 3rd May 2022 by Liverpool City Council granting planning permission for the 12-acre site on Long Lane. MFRA Approved project on 9th June 2022</p>	<p>YEAR 3 2023- 24</p>	<p>March 2024</p>	

			<p>The contract for the build has been awarded to Wates Construction. Build expected to be complete by mid-2024.</p> <p>Corp Comms video publication 9/6 - https://youtu.be/p6Hc6hNP2kk</p> <p>Search and Rescue Team (SRT)/ Urban Search and Rescue (USAR) team will be staffed as per the current arrangements. This is a robust delivery method in line with USAR national concept of operations with a retained element.</p> <p><u>Year 2 July-September 2022 update</u> As 1.2a</p>			
Res/1.7	Continue to work with North West Ambulance Service to develop an Integrated Demand Management Programme for times of high demand such as during the Covid 19 pandemic.	Response	<p><u>Update Jul-Dec 2021</u></p> <p>MFRS have met with the Chief Medical Officer for NWAS to open discussions on Integrated Demand Management. Previous Emergency Medical Response documents (MOU and Service Instruction) have been shared and discussions will continue. Further meetings will be planned but this discussion will probably carry over into the next functional planning year.</p> <p><u>Year 1 Update – Jan-June 2022</u> Ongoing</p>	YEAR 1 2021-22	March 2024	

			<p><u>Year 2 July-September 2022 update</u> Ops Response are awaiting a data return from Process Evolution to the following questions:</p> <ol style="list-style-type: none"> 1. If MFRA attended all of these incidents what would our 10 minute response standard look like? 2. Looking specifically at these incident types only what would our predicted average response standard be for these incidents i.e. 5, 6, 7 mins etc? <p>This information will inform our conversations with NWS and hopefully enable progress against the IRMP action.</p>			
Prev/2.2	Complete over 50,000 homes safety visits per year (150,000 in total over the life of this Plan)	Prevention	<p><u>Update Jul-Dec 2021</u> Year 2021/22 will be impacted by the pandemic, details are reported to the Authority. Progress monitored by Performance Management Group for yearly reporting</p> <p><u>Year 1 Update – Jan-June 2022</u> Home Safety Strategy reset took place at year end 2021 into new financial year 2022. It is back on track with both easing of lockdowns and introduction of Station Managers onto single stations. Group Manager Home</p>	YEAR 1 2021-22	March 2024	

			<p>Safety and Group Manager Operational Response remain accountable through Performance Management Group and meet frequently to discuss challenges regarding performance management. On target for yearly return of HFSC delivery.</p> <p><u>Year 2 July-September 2022 update</u> Figures for 2021/22 year are on target and close work with GM Home Safety and GM Response is ensuring crews maintain the excellent progress made so far. Campaigns will look to target the most vulnerable based on our data. The approach taken for older person’s day provided a higher % return in identifying high risk residents, this will be adopted for future campaigns. Partner agencies will also be included on campaigns</p>			
Prev/2.3	10,000 Safe and Well Visits per year (30,000 in total over the life of this Plan)	Prevention	<p><u>Update Jul-Dec 2021</u> It is anticipated that Prevention advocates will hit the target for the year. Figures reported at Performance Management Group (PMG) – next year will see the introduction of CFRMIS which will improve efficiency.</p> <p><u>Year 1 Update – Jan-June 2022</u> Home Safety Strategy reset took place at year end 2021 into new financial year 2022. It is back on track with both easing of lockdowns and introduction of Station Managers onto single stations. Group Manager Home Safety and Group Manager Operational Response remain</p>	YEAR 1 2021-22	March 2024	

			<p>accountable through Performance Management Group and meet frequently to discuss challenges regarding performance management. On target for yearly return of Safe and Well delivery.</p> <p><u>Year 2 July-September 2022 update</u> Prevention are still on target to meet the 10,000 Safe and Well visits. There has been a slight reduction in September/October as this was due to the User Acceptance Testing (UAT) and subsequent full implementation of CFRMIS. Updates will continue to be given at Performance Management Group (PMG).</p>			
Prev/2.4	Reach 6,000 (10%) of homes in the highest deprived neighbourhoods using targeted campaigns based on analysis of accidental and fatal fires data in addition to the Index of Deprivation 2019 which identifies the areas of highest poverty and deprivation	Prevention	<p><u>Update Jul-Dec 2021</u> This target will be met with a mix of HFSC and Safe & Well visits (details reported through Performance Management Group).</p> <p><u>Year 1 Update – Jan-June 2022</u> Prevention Station Managers will utilise their operational locations to pilot campaigns with teams linking up Strategy and Performance with operational response to ensure a valued Prevention service delivery.</p> <p><u>Year 2 July-September 2022 update</u> Station Managers are utilising the PIPS performance management system to guide stations to the most</p>	YEAR 1 2021- 22	March 2024	

			deprived areas of their station grounds to undertake engagement and prevention activates target those most at risk due to factor including deprivation and known associated vulnerabilities.			
Prev/2.5	We will renew our focus on working with the Registered and Private Rented Housing Sector to help us identify those most in need, as well as those aged over 65	Prevention	<p><u>Update Jul-Dec 2021</u> This action has been delayed due to COVID, however Liverpool City Council have relaunched its strategy to engage with the private rented sector, MFRS will be engaged in this targeting.</p> <p><u>Year 1 Update – Jan-June 2022</u> Station Manager Home Safety has now picked up the reference following an internal structure change. Conference in planning stages for completion in Q3 2022.</p> <p><u>Year 2 July-September 2022 update</u> Planning is ongoing with SM Home Safety leading on this alongside safeguarding manager</p>	YEAR 1 2021- 22	December 2021 Autumn Conference planned	
Prev/2.7	Our fire stations and Prevention teams will be joined by staff from all departments to take an organisation-wide approach to monthly	Prevention	<p><u>Update Jul-Dec 2021</u> This has been evidenced during the Bonfire Period and Older Persons Day. Arson advocates routinely work with Merseyside Police and local Officers on walkabouts at a local levels on a weekly / monthly basis.</p>	YEAR 1 2021- 22	March 2024	

	<p>themed Community Safety campaigns that help us interact with large numbers of people, often working with partner organisations too.</p>		<p>This activity will feature as part of the Community Safety plan for Prevention. Service staff encouraged to support campaigns in line with the prevention calendar</p> <p><u>Year 1 Update – Jan-June 2022</u> Campaigns continue to run in each district on a monthly basis. The Arson Team have recently moved in to Old Swan fire station to work as a team and we can direct resources to the risks as they are identified across the county.</p> <p><u>Year 2 July-September 2022 update</u> Monthly campaigns completed by Arson Officers and partners continue to be run in each district on a monthly basis. A review of these campaigns is in progress with a view to involving all Prevention teams, ops crews and partners in each district.</p>			
Prot/3.1	<p>Build up our team of specialists working in this area by increasing our Protection Officers, initially temporarily using Government funding.</p>	Protection	<p><u>Update Jul-Dec 2021</u> We have employed a number of new staff to fill these roles and plan to employ more.</p> <p>Recruitment is also underway for three firefighters (already employed) who will be trained to undertake auditor/inspection duties. All of this will be funded through government grants.</p>	YEAR 1 2021- 22	January 2022	

		<p>All recruitment has been completed and staff are expected to commence their roles in mid March.</p> <p><u>Year 1 Update – Jan-June 2022</u> Auditor and inspector cohort is now increased to 40 personnel across the 4 district teams. In addition, job evaluations have been completed for auditors, inspectors, fire engineering design technicians and protection compliance managers with the relevant uplifts applied. 5 senior fire safety inspector posts have also been introduced I to the department funded within existing budget lines.</p> <p>A clear line of development is now visible within a revised and updated departmental organisational chart and is hoped will assist with staff retention.</p> <p>Additional fixed term posts may be introduced utilising PPRU Protection Uplift grants.</p> <p><u>Year 2 July-September 2022 update</u> Full departmental review undertaken with staffing levels at their highest reported level. Departmental structure updated and skills competence of all fire safety regulators in the team being monitored to ensure suitable and sufficient skill sets in place to discharge inspection requirements against our risk based inspection programme.</p>		
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Prot/3.2	Visit every high and very high risk premises (7,500 over the life of the Plan)	Protection	<p><u>Update Jul-Dec 2021</u> This target has been affected by the pandemic and staff retention issues. This figure is also subject to revision following implementation of CFRMIS (Community Fire and Risk Management Information System) and the proposed move from the Premises Risk Model to the IFOG Planner (Inspection Frequency Officer Grade). This will create a more intuitive and intelligence led approach to auditing high and very high-risk premises.</p> <p>IFOG will indicate priority premises in order and it is anticipated this may cause the number of inspections to decrease. To date, 1087 audits have been completed in this year’s reporting period, the target is 7500 over the 3 years of the IRMP</p> <p><u>Year 1 Update – Jan-June 2022</u> IFOG (Inspection Frequency Officer Grade) planner is now fully operational. High risk premises inspections remain on target for current financial year. We will look to address the shortfall from year one once all new personnel are fully qualified to level 4 as this will minimise the mentoring elements required by more senior inspectors thus releasing resources to undertake more inspections.</p> <p><u>Year 2 July-September 2022 update</u></p>	YEAR 1 2021- 22	March 2024	

			Current risk based inspection programme informs relevant inspection frequencies for such premises. Current performance indicators show we remain on target to deliver against this action by the determined deadline.			
Prot/3.3	Introduce a new Management Information System that links the areas of Protection, Firefighter Safety and Prevention activity and keeps all our risk information in one place	Protection	<p><u>Update Jul-Dec 2021</u></p> <p>During 2021 CFRMIS (Community Fire and Risk Management Information System) was implemented in the Fire Protection Department and is predominantly being used for recording data from Fire Safety Audits.</p> <p>Plans for 2022 include the introduction of standard letters, the use of the application by the Planning and Building Regulations Department, Explosives licencing, Fire Safety concerns reporting and the recording of Simple Operational Fire Safety Audits (SOFSA). Prevention have launched Home Fire Safety Checks (HFSC) on CFRMIS. Work continues to introduce CFRMIS for our Fire Service Direct call centre and Safe and Well Visits</p> <p>Operational Intelligence will launch a PORIS (Provision of Operational Risk Information System) assessment by April 2022, in order for Operational Crews to assess current category 3&4 Site Specific Risk Information (SSRI) records to ensure accurate risk category will be captured in CFRMIS</p>	YEAR 1 2021- 22	December 2021	

			<p><u>Year 1 Update – Jan-June 2022</u></p> <p>The Protection module has been fully implemented, as set out in the Community Fire Risk Management Information System (CFRMIS) project initiation document. Sophtlogic has been decommissioned and the contract cancelled. Therefore, the associated work-package (WP) has now been closed and an end of WP report has been published. There is ongoing project assurance work being carried out which includes a staff survey.</p> <p>Prevention HFSC went live and is successfully being used by operational crews. A staff survey is being conducted to evaluate the HFSC form and CFRMIS process. Significant CFRMIS development has been undertaken between a partnership of MFRS and Civica, in order to produce Fire Service Direct, quick screens and a calendar based booking system. This is due to be tested in the coming weeks.</p> <p>The final objective is to integrate the Safe-links national HFSC system into CFRMIS, along with workflows to create high risk and vulnerable person referrals. MFRS have entered a partnership with Civica to develop a new version of the CFRMIS Operational Intelligence module that will be using by all UK FRS CFRMIS users. It is envisaged that personnel will be able to use PORIS</p>			
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			<p>assessments to triage risk by September 2022 and the full product would be available early next year and MFRS Ops Intel will go live the end of March 23.</p> <p><u>Year 2 July-September 2022 update</u> Prevention and Protection modules are now embedded and live with refinements and enhancements being addressed based on end user feedback. Operational Intelligence module development has commenced.</p>			
Prot/3.5	Deliver a full response to Grenfell Tower Fire Inquiry recommendations	Protection	<p><u>Update Jul-Dec 2021</u> This is still ongoing with good progress being made. To date, 30 of the 46 recommendations are established within Service; 6 are awaiting changes to legislation and National Fire Chiefs Council (NFCC) guidance, and plans are in place to address the remaining 10.</p> <p><u>Year 1 Update – Jan-June 2022</u> 32 of 46 actions now fully discharged 8 remain in progress (eg stairwell protection teams, fire survival guidance) 6 cannot yet be addressed as they are dependent on the implementation of the new Fire Safety (England) regulations due January 2023</p> <p><u>Year 2 July-September 2022 update</u> 8 of 46 recommendations are at amber status (GR02, GR12, GR17, GR18, GR19, GR21, GR25 and GR29) with</p>	YEAR 1 2021- 22	March 2023	

			<p>progress against each recorded on the dedicated action tracker.</p> <p>6 of 46 not yet commenced (GR08, GR09, GR28, GR30, GR38 and GR39). These are reliant on release of new legislation due for release from January 2023.</p> <p>32 of 46 are complete and delivered.</p>			
Prot/3.6	Complete 6,336 medium to low risk visits over the life of the Plan. These will be carried out by our fire station-based firefighters	Protection	<p><u>Year 1 Update – July-June 2022</u></p> <p>Since April 2021 to present day, Simple Operational Fire Safety Assessments (SOFSA) completed by operational personnel is 2201.</p> <p>For context, using the old SOFSA system, from April 2021 to May 10th 2022, average number of SOFSA per month was 124.</p> <p><u>Year 1 Update – Jan-June 2022</u></p> <p>Since the inception of the new system in the Community Fire Risk Management Information System (CFRMIS) (10th May 2022) this average has increased to 195 per month.</p> <p>Based on current projections, this suggests a predicted delivery of 6101 SOFSA over the life of the IRMP (a shortfall of 235). This does not take account of any</p>	YEAR 1 2021-22	March 2024	

			<p>directed campaigns during that time nor any increase in performance over the average of 195.</p> <p>Based on the projected shortfall of 235, and 20 months remaining of the current IRMP this averages out as 11.75 extra SOFSA required per month. Based on the current average of 195 SOFSA per month, If each of the 22 stations completed 1 extra SOFSA per month from now until the end of the IRMP, we will increase output by a further 440 SOFSA thus exceeding the 6336 target by 205.</p> <p><u>Year 2 July-September 2022 update</u> Qtr 2 has recorded the completion of a further 685 SOFSAs bringing the year to date total to 1365. The monthly average has improved from 195 per month to 227. This increase will undoubtedly have been supported by the services involvement in supporting the NFCC Business Safety Week. This update marks the midpoint against the 3 year plan with 3551 SOFSAs being completed against the target of 6336 and a further improved monthly average of 197. If this completion rate continues for the remainder of the plan we remain on target to exceed the SOFSA target.</p>			
Prot/3.7	Fire Safety Inspectors will visit every registered Petroleum	Protection	<p><u>Update Jul-Dec 2021</u> A regular programme of inspections is underway and we are on track to achieve this objective</p>	YEAR 1 2021- 22	March 2024	

	storage site in Merseyside		<p><u>Year 1 Update – Jan-June 2022</u> Scheduled as part of functional delivery plan for 2022/23</p> <p><u>Year 2 July-September 2022 update</u> Scheduled as part of functional delivery plan for 2022/23. On target for annual risk based inspections, with progress monitored through the performance management group (PMG)</p>			
Prot/3.8	Monitor and assess all applications for new Explosive Storage Licences as well as responding to complaints received relating to any of these sites	Protection	<p><u>Update Jul-Dec 2021</u> A total of 168 explosives visits were completed during the reporting period. Only two complaints were received by the Service during the reporting period, but neither required enforcement action.</p> <p><u>Year 1 Update – Jan-June 2022</u> Preparations for Explosive Licensing will commence at the end of July with a view to providing outputs in quarter 3.</p> <p><u>Year 2 July-September 2022 update</u> The explosives licences are now being issued and site visits are being conducted by both District and HQ teams, jobs are being recorded in CFRMIS. Complaints are being handled and triaged through the HQ Watch Managers.</p>	YEAR 1 2021-22	March 2024	

Prep/4.1	Continue working with Blue Light partners to support them and improve services to the public whilst maintaining our response to fires and other emergencies	Preparedness	<p><u>Update Jul-Dec 2021</u> A structure is now in place for collaboration opportunities. The assisting NWAS gaining entry Memorandum of Understanding is now well embedded as business as usual.</p> <p>The Interoperability Voice Channel trial is now up and running to promote the use of multi-agency radio talk groups at operational incidents. Further collaboration opportunities are currently being explored in the following areas:</p> <ul style="list-style-type: none"> • Use of Drones • Welfare at Incidents • The Charter for bereaved families through public tragedy • High Demand - Frequent Call Handling. <p><u>Year 1 Update – Jan-June 2022</u> Operational PLATO training for all senior officer Command training. This training is conducted at the JCC and Rose Hill, MERPOI HQ</p> <p>Blue Light Collaboration Board</p> <ul style="list-style-type: none"> • New Terms of Reference to be circulated and agreed by group. 	YEAR 1 2021-22	March 2021 OP Functional Plan 2021-22	
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			<ul style="list-style-type: none"> Information Sharing agreement to circulated and agreed by group to support collaboration opportunities such, frequent call handler. Drone leads have been given agreed parameters to work to 3 main areas: <ul style="list-style-type: none"> Training – efficiency savings, costs Shared learning – debriefs, what went well Resilience – take-off and landing sites, payloads. There has been an initial meeting and they will meet again at the end of June they will provide a further presentation and update at the next board meeting. Priority discussion will be take-off and landing sites. <p><u>Year 2 July-September 2022 update</u> Structure in place for collaboration opportunities CLOSED</p>			
Prep/4.4	Make sure that staff know how to command incidents assertively, effectively and safely at incidents. This includes comprehensive training and exercising against all	Preparedness	<p><u>Update Jul-Dec 2021</u> A new Command Training Strategy was put in place in September 2021. The training delivery programme is an 18-month plan with a target date of March 2023.</p> <p>A trial of command software ‘Effective Command’ took place in December which will enhance how information is recorded and the training programme.</p> <p>Command Strategy, to be delivered by March 2023.</p>	YEAR 1 2021-22	March 2023	

	<p>foreseeable risk, including high rise incidents, terrorist attacks, marine response, emergency medical response, flooding and wildfire incidents which will enable us to continue to adapt to an ever changing environment</p>		<p><u>Year 1 Update – Jan-June 2022</u> The Command Strategy is now embedded in MFRS, this will be delivered by March 2023.</p> <p>The ‘Effective Command’ trial ended in April 2022, MFRS have now entered into a 3-year contract for the command software.</p> <p><u>Year 2 July-September 2022 update</u> The Command Strategy is now embedded in MFRS, this will be delivered by March 2023.</p> <p>The ‘Effective Command’ trial ended in April 2022, MFRS have now entered into a 3-year contract for the command software.</p>			
<p>Prep/4.6</p>	<p>Prepare our fleet of vehicles for a move to alternative fuels</p>	<p>Preparedness</p>	<p><u>Update Jul-Dec 2021</u> This action will involve a whole organisational change project that we will deliver over several years. Work is ongoing to ensure we are compliant with the Government expectation by 2030.</p> <p><u>Year 1 Update – Jan-June 2022</u> As above</p> <p><u>Year 2 July-September 2022 update</u></p>	<p>YEAR 1 2021- 22</p>	<p>March 2024</p>	

			<p>An electric vehicle demonstration was held in August. Workshops manager is obtaining costings for electric vehicles. Estates looking into electric charging points options at selected MFRS properties. A meeting has been arranged to discuss hybrid vehicle options.</p> <p>As reported previously this action will involve a whole organisational change project that we will deliver over several years. Work is ongoing to ensure we are compliant with the Government expectation by 2030.</p>			
NR/5.2	Support the Government’s plans to refresh the National Resilience Assets	National Resilience	<p><u>Update Jul-Dec 2021</u> The National Resilience Assurance Team (NRAT) will work with the Lead Authority (Merseyside FRS) Home Office, along with internal and external UKFRS stakeholders to facilitate and complete a comprehensive review of National Resilience capabilities and undertake major asset refresh as part of the New Dimensions 2 project to ensure specialist National Resilience capabilities remain efficient and effective.</p> <p><u>Year 1 Update – Jan-June 2022</u> National Resilience Assurance Team (NRAT) continue to work with Home Office (HO) to deliver major asset refresh of National Resilience (NR) capabilities as part of ND2 work packages. The Detection Identification Monitoring (DIM) capability is currently at the procurement stage with. The Enhanced Logistics</p>	YEAR 1 2021- 22		

			<p>Support (ELS) Capability review has been concluded and is entering the procurement phase. Both DIM and ELS have been allocated HO funds for this phase of work. The Urban Search & Rescue (USAR) capability review is continuing and should conclude by the end of 2022. Additional funds for staffing to support this work across the 3 capabilities has been secured. High Volume pump and Mass Decontamination capability reviews have been paused and will recommence ahead of the next Government comprehensive spending review. It is expected that ND2 will now be delivered over a longer duration than originally envisaged.</p> <p><u>Year 2 July-September 2022 update</u> As this is a medium to long term project previous updates remain up to date.</p>			
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ACTION NOS	IRMP ACTION	FUNCTION/ OWNER	UPDATE	START IRMP YEAR 1	DUE BY	STATUS (Red, Amber, Green)
Res/1.1	Introduce a Hybrid duty system at Kirkdale fire station	Response/ Preparedness	<u>Update Jul-Dec 2021</u> Appliances moved from Croxteth to Kirkdale on 1 st December 2021. Station went live at 1030hrs.	YEAR 1 2021-22	December 2021	

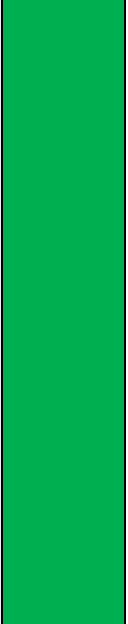
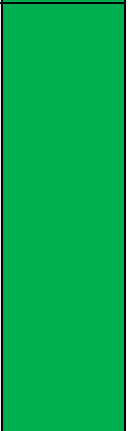
			<p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>			
Res/1.4	Combine the duty systems at Liverpool City and Kensington fire stations to create a Dual Station Hybrid – including a Specialist Command and Control function	Response	<p><u>Update Jul-Dec 2021</u> All moves of specialist units completed. All moves to happened on the 1st December. Following consultation with staff the dual hybrid will no longer progress but skillsets will be mirrored across both locations.</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>	YEAR 1 2021-22	November 2021	
Res/1.5	Introduce a Stinger/Scorpion fire engine at St Helens to replace the complementary crewed Combined Platform Ladder.	Prep/Resp	<p><u>Update Jul-Dec 2021</u> Specifications for the vehicle are being finalised with the supplier</p> <p><u>Year 1 Update – Jan-June 2022</u> Spec meeting 5th August: Tender to be released 12th August 2022</p>	YEAR 1 2021-22	January 2023	
Res/1.6a	Create specialist capabilities/fire stations: LIVERPOOL CITY – Command and	Response	<p><u>Update Jul-Dec 2021</u> All moves of specialist units completed. All moves to happened on the 1st December. Following consultation with staff the dual hybrid will no longer progress but skillsets will be mirrored across both locations.</p>	YEAR 1 2021-22	November 2021	

	Control (Incident Command Unit and Welfare Pods) - provided on a retained basis (deployed within 30 minutes)		<p><u>Year 1 Update – Jan-June 2022</u> Specialist training on command has been provided to all station at Liverpool City and Kensington in January 2020. This action is now complete and closed</p>			
Res/1.6a.1	LIVERPOOL CITY – Relocate 1 Combined Platform Ladder 34 (CPL) from Kirkdale to Liverpool City and train drivers	Response	<p><u>Update Jul-Dec 2021</u> Wholetime Combined Platform Ladder established, 45m High Reach Extendable Turret (HRET) not yet purchased.</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>	YEAR 1 2021-22	Phase 1 – 17 July 2021 Phase 2 – November 2021 Phase 3 - TBC	
Res/1.6b	WALLASEY – Marine and Ships Firefighting (Off Shore capability) – Breathing Apparatus Support Unit (BASU), General Purpose Unit (GPU) and Marine & Tunnel Pods - provided on a retained basis (deployed within 30 minutes)	Response	<p><u>Update Jul-Dec 2021</u> All assets are now located at Wallasey and are available for mobilisation with retained crew.</p> <p><u>Year 1 Update – Jan-June 2022</u> All specialists assets have been moved to Wallasey. The marine and ships firefighting capability for Wallasey and Crosby is still being advanced so this element of the action will move to Year 2.</p> <p>Ops Board paper confirmed alongside response as initial phase for training rollout. FRMR modules 1, 2, 8, 9, 10</p>	YEAR 1 2021-22	Phase 1 – 30 August 2021 Phase 2 – April 2022	

			selected as most appropriate. Marine Tac Ad group enrolled with NFCC Maritime to gain documents. Training days at Wallasey/Crosby confirmed for each Wednesday with Marine Unit familiarisation and theoretical input. To advance to onsite/on-board visits to supplement specialist knowledge. Joint endeavour with SM Warwick Lancashire Fire and Rescue to conduct joint training between Merseyside facilities (Cammell Lairds etc) and Morecambe/Heysham docks as away days.			
Res/1.6c	ST HELENS – Hazmat – Hazmat Environmental Protection Unit (HMEPU) & Bulk Foam Unit Pods - provided on a retained basis (deployed within 30 minutes)	Response	<p><u>Update Jul-Dec 2021</u> All appliances were in place by November 2021. Initial training has been received with Hazmat and specialist training to be delivered in January/February 2022. Asset is available on retained activation.</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>	YEAR 1 2021-22	Phase 1 – September 2021 Phase 2 – TBC	
Res/1.6e	KIRKDALE – Terrorist Response Specialist Capability and Flood Response (Mass Decontamination Unit (MDU) / Marauding	Response/Prep	<p><u>Update Jul-Dec 2021</u> Mass Decontamination Unit was moved to Prescott on 13th January 2022, this was a change outside of IRMP proposals that was approved at Ops Board on 29th November 2021. Staff to be trained by 31st March 2022</p>	YEAR 1 2021-22	December 2021	

	Terrorist Attack (MTA) Specialist Responder) – immediately available supplemented on a retained basis		<p>Marauding Terrorist Attack (MTA) is fully available</p> <p>Flood Response is fully available</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>			
Res/1.6f	BELLE VALE – Water (High Volume Pump) Inc. all LLAR stations – staffed on a whole time (permanent) basis	Response	<p><u>Update Jul-Dec 2021</u></p> <p>The High Volume Pump (HVP) is continually staffed by one driver. The original plans for training related to this action were not appropriate for the staff involved and other options are being considered.</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete and closed</p>	YEAR 1 2021-22	Completed	
Res/1.6g	HESWALL – Wildfire – All terrain vehicle – Complementary crewed	Response	<p><u>Update Jul-Dec 2021</u></p> <p>The vehicle is due for replacement in 2023-24 and budget has been identified. Appropriate training is being identified.</p> <p><u>Year 1 Update – Jan-June 2022</u> Training secured with Northumberland FRS anticipated 4th/5th October and 12/13th October 22. Funding approved via POD and planning for staff allocation to</p>	YEAR 1 2021-22	March 2022	

			<p>cover all existing personnel in progress. Course reflects 2 day enhanced awareness Wildfire course.</p> <p>Working party established via Tac Ads to investigate best Personal Protective Equipment measures, consideration to Northumberland model.</p> <p>Funding secured 50k for 2x 4x4 vehicles (Formby and Heswall) and scoping exercise completed to investigate Polaris and Haggalund vehicle types, ruled as unsuitable for what is required within MFRS.</p>			
Res/1.6h	<p>FORMBY– Wildfire – All terrain vehicle – Complementary crewed</p>	Response	<p><u>Update Jul-Dec 2021</u></p> <p>The vehicle is due for replacement in 2023-24 and budget has been identified. Appropriate training is being identified.</p> <p><u>Year 1 Update – Jan-June 2022</u></p> <p>Training secured with Northumberland FRS anticipated 4th/5th October and 12/13th October 22. Funding approved via POD and planning for staff allocation to cover all existing personnel in progress. Course reflects 2 day enhanced awareness Wildfire course.</p> <p>Working party established via Tac Ads to investigate best Personal Protective Equipment measures, consideration to Northumberland model.</p> <p>Funding secured 50k for 2x 4x4 vehicles (Formby and Heswall) and scoping exercise completed to investigate Polaris and Haggalund vehicle types, ruled as unsuitable for what is required within MFRS.</p>	YEAR 1 2021- 22	March 2022	

<p>Prev/2.6</p>	<p>Recruit Prevention staff who truly reflect the diverse communities we serve so we can fully understand and address the inequalities that exist</p>	<p>Prevention/ POD</p>	<p><u>Update Jul-Dec 2021</u> Prevention Department is reviewing its workforce profiles (gender, age, ethnicity etc). The team has two members co-opted onto the Positive Action Working Group and staff who support a number of networks. There has been some success in the recruitment of women to the team but we want to do more to encourage people from under represented ethnic backgrounds to join us.</p> <p><u>Year 1 Update – Jan-June 2022</u> Department heads still lead diverse teams and encourage those from under represented groups to be a part of the delivery team against prevention activity.</p>	<p>YEAR 1 2021- 22</p>	<p>December 2021</p>	
<p>Prot/3.4</p>	<p>Increase mobile/agile working for staff</p>	<p>Protection</p>	<p><u>Update Jul-Dec 2021</u> All inspecting staff have been given mobile devices to enhance agile working. CFRMIS is progressing and once fully operational with all modules will see greater use of mobile working.</p> <p><u>Year 1 Update – Jan-June 2022</u> Agile working remains an extant measure across the department for those personnel who are able to operate as such. This has recently been highlighted again across the team as part of measures in looking to</p>	<p>YEAR 1 2021- 22</p>	<p>January 2022</p>	

			minimise financial impact for individuals. Action complete.			
Prot/3.9	Our drone capability will be introduced after being proposed in our previous Plan.	Protection	<p><u>Update Jul-Dec 2021</u> We have implemented our drone capability.</p> <p><u>Year 1 Update – Jan-June 2022</u> This action is now complete</p>	YEAR 1 2021- 22	September 2021	
Prep/4.5	Develop operational plans for all key risks including heritage sites and sites of scientific interest	Preparedness/ Response	<p><u>Update Jul-Dec 2021</u> Site Specific Risk Information (SSRI) survey undertaken and completed in September 2021. 2000 Heritage sites are to be considered for exercising options. This was reported to Operations Board on 29th November 2021. Heritage sites are now incorporated into the SSRI update reported to Ops Board.</p> <p><u>Year 1 Update – Jan-June 2022</u> Aligning building protection type codes to PORIS assessment and creating a new scoring level to ensure high risk properties request a SSRI. Questions are being created to ensure process is fit for PORIS assessment is fit for purpose. Training package is being created and the data capture form will be trialled by certain stations and will inform them if a SSRI is needed. Liverpool University have been commissioned to speak with specific Operational crews examine Firefighter Perspectives of the Content, Format, and Use of Site-Specific Risk Information.</p>	YEAR 1 2021- 22	March 2022	

Prep/4.7	Introduce ways of staffing our Fire Control that reflects the demands on the service, increases the resilience of the team and enhances development opportunities for staff.	Preparedness	<p><u>Update Jul-Dec 2021</u> A new shift pattern has been introduced with an element of retained cover included to improve resilience. The new shift pattern is now in consultation, aiming to close action March 2022.</p> <p><u>Year 1 Update – Jan-June 2022</u> Implemented 1st June after a long consultation. SMA post advertised and interviews are 22 June. Detailed Action Plan in place and progressing to deliver.</p>	YEAR 1 2021- 22	January 2022	
NR/5.1	Ensure National Resilience capabilities are available and fit for purpose through our assurance process. This includes visits to all fire and rescue services where National Resilience assets are based, large scale exercises and training	National Resilience	<p><u>Update Jul-Dec 2021</u> Key Performance Indicators are now online. Assurance processes are planned and this is a continual process. Regular six-weekly National Resilience (NR) meetings are in place and held regularly to plan to address any internal and external National Resilience gaps.</p> <p><u>Year 1 Update – Jan-June 2022</u> The National Resilience Assurance Team visit and assure all FRS’s across England and Wales and follow a robust National Resilience Assurance Framework with outcomes communicated through a NR Statement of Assurance which is presented to the National Resilience Board on an annual basis.</p>	YEAR 1 2021- 22	March 2022	

			<p>MFRS NR manager meetings have been reinstated with governance to ensure actions and assurance can met at NR asset locations within MFRS. NR asset managers have received;</p> <ol style="list-style-type: none">1. NCAF update2. NR procedures3. NRAT assurance and assistance capability4. NR training tool <p>This action will continue into Year 2 of IRMP 21-24</p>			
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