



**MERSEYSIDE  
FIRE & RESCUE  
SERVICE**

# **Community Risk Management Plan 2024 to 2027**

## **How our plan is going**



**Easy  
Read**

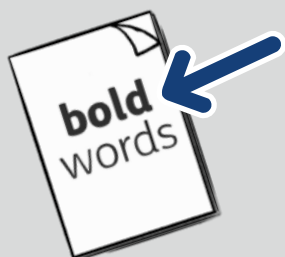
# Easy Read



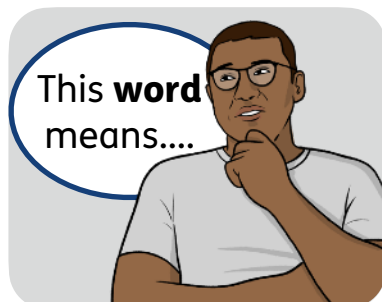
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



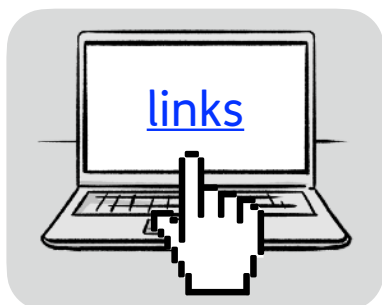
This Easy Read booklet uses easier words and pictures. Some people may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker. These are important words in the booklet.



Sometimes if a bold word is hard to understand, we will explain what it means.



Blue and underlined words show links to websites and email addresses. You can click on these links on a computer.

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You can fill in a quick survey to say what you think about this Easy Read booklet:  
<https://www.easy-read-online.co.uk/easy-read-feedback-survey>

# About this booklet



This booklet is from Merseyside Fire and Rescue Service.



We wrote a plan about how to keep people in Merseyside safe, called our Community Risk Management Plan for 2024 to 2027.



The plan is about making sure we are ready to deal with fires and other emergencies.



It is also about how to stop emergencies from happening.



This booklet will tell you how our plan is going.

# What we want to do



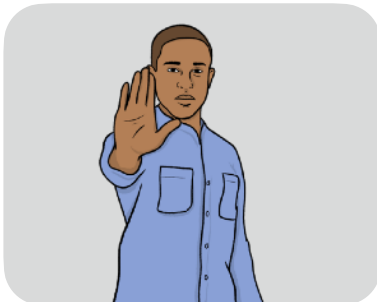
Our **vision** is to be the best fire and rescue service in the UK, acting as 1 team and putting people in Merseyside first.

A **vision** is how we want things to be in the future.

We want to:



- **Protect** people from harm.



- **Prevent**, or stop, emergencies and keep people safe.

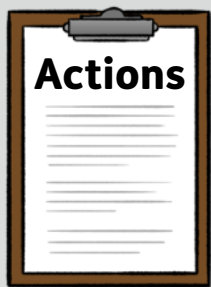


- **Prepare** for emergencies by having plans to deal with them and staff with the right skills.



- **Respond** when you call, doing everything we can to save people's lives.

# Our actions



There were 15 actions in our plan.



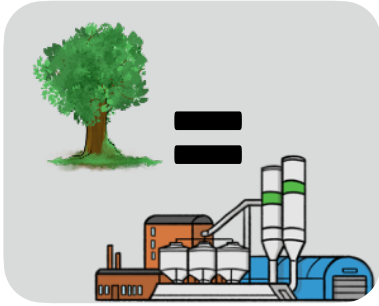
The next pages will tell you about each of the actions, and what we have done about them so far.

## 1. Get more fire engines



We had 32 fire engines. We now have 34, so we have finished this action.

## 2. Achieve net zero by 2040



**Net zero** means taking out as much harmful gas from the air as we put in.

We want:



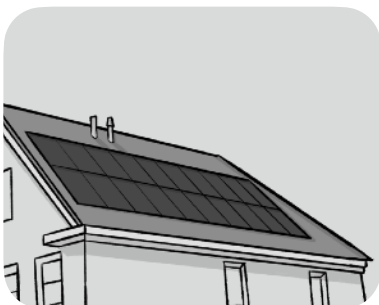
- Our buildings and equipment to produce less harmful gas.



- Our staff to produce less harmful gas when they travel.

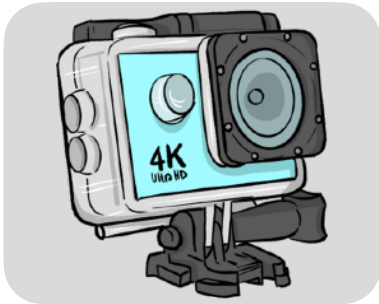


We have been working on a plan to do this.



We are looking into putting solar panels on our buildings.

### 3. Get more equipment to rescue people who are underwater

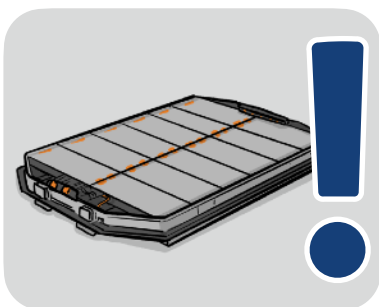


We have bought new equipment that will help us rescue people who are underwater, like underwater cameras.



We want to buy even more equipment.

### 4. Work to stop fires caused by new types of batteries



We have been telling people about the dangers of fires that can be caused by new types of batteries, like the batteries in rechargeable scooters.



We are working with other organisations in North West England to make sure everyone understands these dangers.



## 5. Use phone information to help deal with emergencies

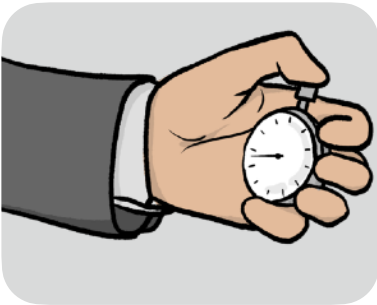


We will be using new **technology** to help fire stations know where an emergency is.

**Technology** is computers, gadgets and equipment that help people.



If a person calls 999, our new technology equipment will use information from the person's phone to find out where they are.

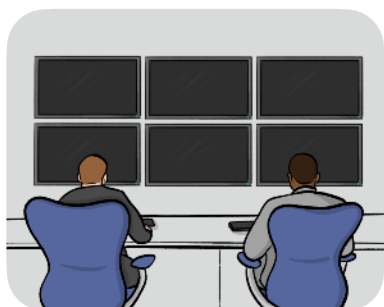


This will help the fire service get to emergencies faster by up to 1 minute.



We will start using this new technology in the autumn of 2025.

## 6. Use new technology in our control room

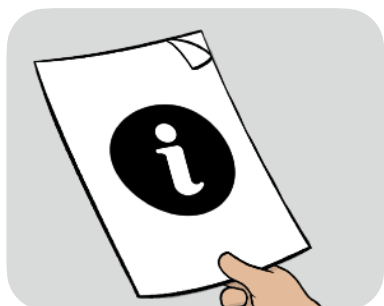


A **control room** is a big office where we make decisions about dealing with emergencies.

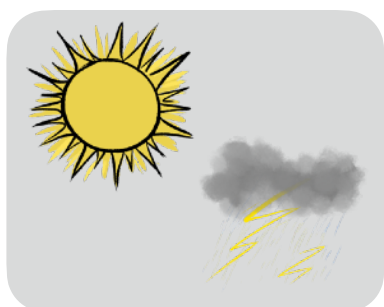
We are using new technology in our control room to:



- Help decide where to put fire engines when we are fighting fires.



- Work with other services to share information about emergencies.



- Show information that we need, like the weather.

## 7. Change how Watch Managers work



**Watch manager**

**Watch Managers** are team leaders in the Fire and Rescue service.



We want to learn from other fire and rescue services in the UK and Europe, and change how Watch Managers work.



We think that Watch Managers do not need to be in fire stations all the time.



This will help them do more to help keep people safe.



We have talked to staff about the changes for Watch Managers, which will start in 2026.

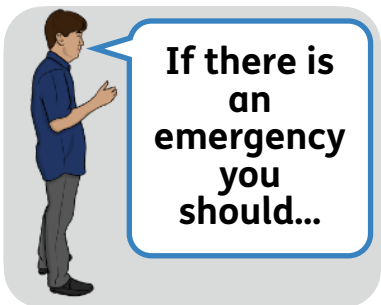
## 8. Tell people how to stay safe in areas that are more likely to have emergencies



We know that some areas are more likely to have emergencies like floods or wildfires.



We are setting up a group to find these areas and think about how to stop emergencies from happening.



We will then tell people in these areas about what to do in emergencies.



This will help them get ready for emergencies.

## 9. Keep helping the ambulance service

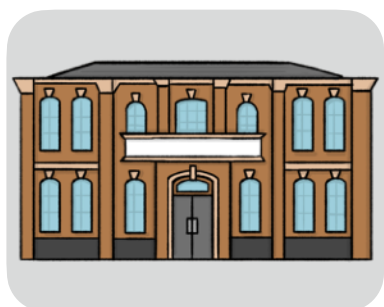


We will keep helping the ambulance service deal with some calls, like if someone has fallen over at home, or has a heart problem.



When we visit **vulnerable people** to help them stay safe at home, we will also look at whether they are likely to need support if they fall at home.

**Vulnerable people** might need help and support to stay safe and well.



We will tell the council so they can support people who need it.

## 10. Do more to stop fires in buildings where people are more likely to die



We know that if a fire happens in certain types of buildings, people are more likely to die, like in care homes.



We have worked with care home owners to help them talk to their staff about stopping fires from happening.



We have also told our staff about the problems they might find if there is a fire in a care home.



Most care homes are safe from fires, some need to make small changes.

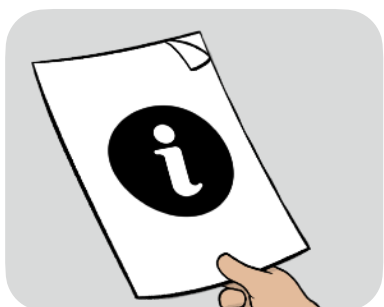
# 11. Make people and organisations follow the laws about fire safety



We have given training to our staff on the laws about fire safety.



We have also given them new ways to check that businesses are following these laws.



We share information with other organisations to keep people safe.

## 12. Give staff more training



We opened a new Training and Development Academy in 2024.



We have used the academy to train staff from fire services in the UK and other countries.



We have looked at how fire services in other countries deal with fires and fire safety, to make sure we are doing the best job we can.



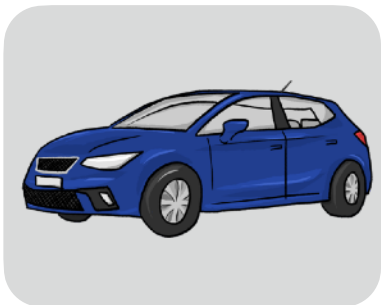
# 13. Make sure we have enough fire engines at all times



If someone is not able to come into work suddenly, our firefighters will stay at work until someone else can get there.

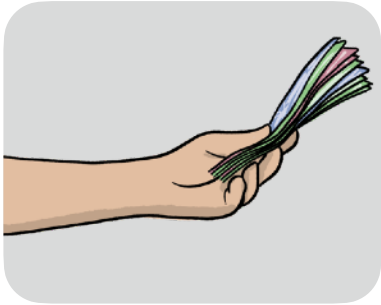


This will make sure we have enough staff to keep all our fire engines running.



We take staff to different fire stations if we need to.

## 14. Work to make sure we can deal with big emergencies



The government pays for the equipment and training that the fire and rescue services in England need to be ready for big emergencies, that more than one fire service needs to deal with.



The government is looking at where they spend money, which might mean we do not get all the money we need straight away.



But we think the government will make a plan to keep looking at how things are going and will make changes if needed.

## 15. Bring back a team to deal with small fires



We used to have a smaller fire engine, which did not need as many firefighters.



This fire engine was used to deal with small fires, which meant the bigger fire engines could deal with bigger fires.



We are looking into how much it would cost to get a smaller fire engine again.



We are looking at different ways of managing times of the year when small fires are more likely to happen, like bonfire night.

# Being fair to everyone



We want to make sure that everyone in Merseyside can read our information.

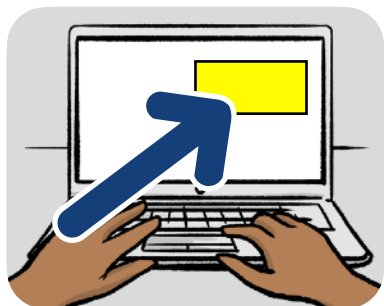


You can read more about how we do that on our website:

[www.merseyfire.gov.uk/about/equality-diversity-and-inclusion](http://www.merseyfire.gov.uk/about/equality-diversity-and-inclusion)



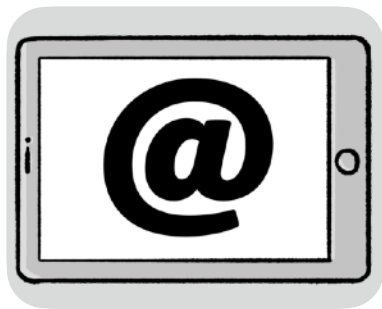
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The button is on the top right of the main page.



You can then choose whether you would like the words on our website to be read out loud or translate the words into a different language.



You can get Braille or large print versions of our documents by emailing us: [consultation2@merseyfire.gov.uk](mailto:consultation2@merseyfire.gov.uk)

# Tell us what you think



We would like to know what you think about the progress we have made with our 15 actions.



You can do this by answering 3 short questions. To answer the questions, please click this link:

[www.surveymonkey.com/r/MFRSCRMPmid](http://www.surveymonkey.com/r/MFRSCRMPmid)



Or use the **QR code**.

If you point the camera on your phone at this **QR code**, your phone will read the little dots and take you to the questions.

You can also tell us what you think by:



- Email:  
[consultation2@merseyfire.gov.uk](mailto:consultation2@merseyfire.gov.uk)



- Post:  
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# Find out more



You can look at our website here:

[www.merseyfire.gov.uk](http://www.merseyfire.gov.uk)

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